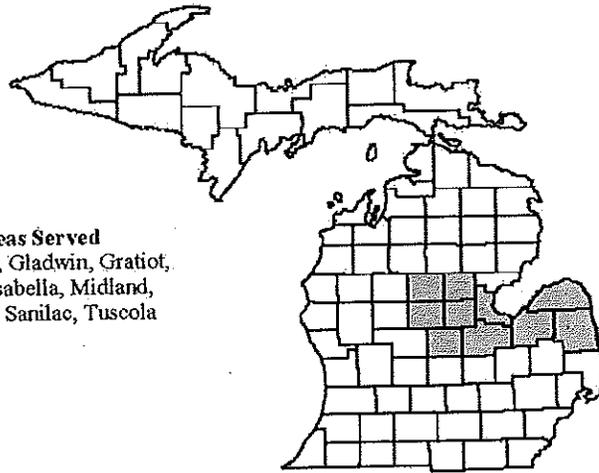




osa
Office of Services to the Aging

2014-2016 MULTI & ANNUAL IMPLEMENTATION PLAN REGION VII AREA AGENCY ON AGING



Areas Served
Bay, Clare, Gladwin, Gratiot,
Huron, Isabella, Midland,
Saginaw, Sanilac, Tuscola

**1615 S. Euclid Avenue
Bay City, MI 48706
989-893-4506
1-800-858-1637
989-893-3770 (Fax)
Andrew Orvosh, Executive Director
www.region7aaa.org**

Field Representative Eric Berke, 231-796-8876
berkee@michigan.gov

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

Table of Contents

County/Local Unit of Government Review	3
Plan Overview	4
Public Hearings	8
Scope of Services	11
Planned Service Array	14
Targeting	15
Access Services	16
Program Development Objectives (State)	21
Advocacy Strategy	32
Leveraged Partnerships	34
Community Focal Points	41
Other Grants and Initiatives	44
Budget & Other Documents	47
Appendices	63

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

County/Local Unit of Govt. Review

The AAA must send a letter requesting approval of the final MYP by no later than July 1, 2013 as well as a copy of the final AIP, with delivery and signature confirmation, to the chairperson of each county Board of Commissioners within the PSA requesting approval by August 1, 2013. For a PSA comprised of a single county or portion of the county, approval of the MYP is to be requested from each local unit of government within the PSA. If the AAA does not receive a response from the county or local unit of government by August 1, 2013, the MYP is deemed passively approved. The AAA must notify their OSA field representative by August 2, 2013 whether their counties or local units of government formally approved, passively approved, or disapproved the MYP.

The AAA may use electronic communication, including email and website based documents, as an option for acquiring local government review and approval of the Area Plan. To employ this option, the AAA must: Send a letter through the US mail, with delivery and signature confirmation, to the chief elected official of each appropriate local government advising them of the availability of the final draft AIP/MYP on the Area Agency's website. Instructions for how to view and print the document must be included. Offer to provide a printed copy of the AIP/MYP via US mail or an electronic copy via email if requested. Be available to discuss the AIP/MYP with local government officials, if requested. Request email notification from the local unit of government of their approval of the AIP/MYP, or their related concerns.

Describe the efforts made to distribute the AIP/MYP to, and gain support from, the appropriate county and/or local units of government.

AAA Response:

Region VII AAA will send printed copies of the AIP/MYP to each of the ten counties in our planning and service area and the Saginaw Chippewa Indian Tribe. The cover letter that is mailed will include an offer to have the Program Development/Grant Manager available to provide an overview of the AIP/MYP and how the OSA funds benefit older adults within their jurisdiction. Additionally, the AIP/MYP will be available on the agency website. Our procedures will include the return receipt and indicate the timeline for requesting approval.

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS

OSA

Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

Plan Overview

The purpose of the Plan Overview is to provide a succinct description of the priorities being set by the Area Agency for the use of Older Americans Act and state funding during the MYP cycle: FY 2014 through FY 2016. The Plan Overview should include, in 1000 words or less if possible, the following:

A summary of services to be provided under the plan which includes identification of the five service categories receiving the most funds and the five service categories with the greatest number of anticipated participants.

Highlights of planned program development objectives.

A description of goals and strategies for accomplishing them.

A description of planned special projects and partnerships.

A description of significant changes in demographics, resources available and service priorities that have occurred since the previous MYP was developed.

A description of specific management initiatives the Area Agency plans to undertake to achieve increased efficiency in service delivery.

A description of how the Area Agency's strategy for developing non-formula resources, including utilization of volunteers, will support implementation of the MYP.

AAA Response:

It is the mission of Region VII Area Agency on Aging to advocate, plan, develop and support a comprehensive system of quality care and services designed to achieve the optimum level of health, well-being, and independence of people as they age. Our planning and service area includes the counties of Bay, Clare, Gladwin, Gratiot, Huron, Isabella, Midland, Saginaw, Sanilac and Tuscola. Accomplishing this mission continues to be dependent on the availability of Older American Act and Older Michiganians Act funding, and monies used to round out our service array.

As we look to the fiscal year which begins October 1, 2013 and beyond to the subsequent three-year plan cycle (2014-2016), we need to take into account the impact that a series of unprecedented events may have on the aging network, and specifically our efforts. Some of the concerns include the 2013 budget sequester at the federal level which is devastating to our most vulnerable population, and is expected to stretch well beyond this multi-year planning cycle which ends in 2016. State and local governments and county millage funds also are feeling financial strains as costs and demands for specific services increase. In addition to Federal and State funding cuts, other concerns will be the impact of the way the Aging Networks provide services, the conversion of the current MI Choice Waiver program into a pre-paid ambulatory health plan, and the impact of the national Affordable Care Act (ACA). Region VII is concerned with healthcare reform dealing with Medicaid expansion and the implementation of the health insurance exchange (Navigator Initiative) which may benefit that group of older adults who are not yet eligible for Medicare, but who have lost their employer-sponsored health insurance during Michigan's rather significant economic downturn. We also await continued direction from the State Office of Services to the Aging (OSA) on the formal structure, policy and procedure for the Aging and Disability Resource Center (ADRC)

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

initiatives. These issues and others, combined with the maturing of the baby boomer population, will help chart our course as we move through this multi-year cycle and maintain our mission as we work to address the needs of today's older adults and design a system to address the potential future needs of the baby boomers.

Although Region VII's planning and service area (PSA) is not included in Michigan's three-year Integrated Care demonstration project for Medicare and Medicaid beneficiaries, we are cognizant of the fact that this project may reshape the Medicaid MI Choice Home and Community-based Waiver Program which is the backbone of our publicly funded home and community-based long-term care supports system.

Services provided under this plan include the Access services which are: Information and Assistance (I&A), Case Coordination and Support, Care Management, MI-Choice Medicaid Waiver, Michigan Medicare/Medicaid Assistance Program (MMAP), Transportation, Outreach and Advocacy.

Community and In-home services are contracted to local agencies and others, and include: Congregate Nutrition, Senior Center Staffing, Kinship/Older Relative Programs, Caregiver Training and Education, Disease Prevention/Health Promotion, Adult Day Care, Legal Assistance, Elder Abuse Prevention, Long-term Care Ombudsman, Home Repair, Home-Delivered Meals, Personal Care, Respite, Homemaking and Chore Services.

Services that are provided through Region VII AAA target people who are 60 years of age and older, who have the greatest social and economic need, and for people who are 18+ years old and disabled. Particular attention is given to low-income minority persons and those who are frail or disabled. Family caregivers of individuals 60 years and older, and grandparents and other relatives 55 years and older who provide for a child 18 years old or younger, are also priority populations. All services may not be available in all counties.

The five service categories that receive the most funding, and in turn serve the most older adults in our planning and service area, are: Home-delivered Meals, Congregate Nutrition, Care Management, Personal Care, and Homemaking.

Program Development objectives for Fiscal Year 2014 and beyond align with the goals set in the Annual Implementation Plan by the State Office of Services to the Aging, and also include the regional goal of establishing functional ADRC partnerships throughout the planning and service area, and partnering with our county unit on aging directors to advance three of the Michigan State Plan Goals.

Highlights of our objectives include continuing to expand the number of qualified trainers and evidence-based programs offered. We also expect to continue leveraging and developing partnerships with service providers including Centers for Independent Living, licensed Adult Foster Care Homes, and others to increase the scope of the home and community-based services and supports. We will continue to utilize and build on expertise, best practices, and products that emerge from localized elder abuse projects by expanding them to the entire planning and service area. During this multi-year cycle, we will also work to develop capacity and funding streams to increase our ability to serve people outside of the heavily-weighted Medicaid long-term-care entitlement programs. Region VII AAA is focused on fully implementing the ADRC initiatives across our entire ten (10) county planning and service area. To round out the highlights of our MYP 2014 to 2016 objectives, we intend to embrace the collaborative nature of

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS

osa
Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

working with our county units on aging to expand the evidence-based programming, work jointly to prevent elder abuse and financial exploitation, and to develop regional partnership speakers and events to educate older adults and those who provide services and supports to them about issue areas that may include: partnership development (ADRC), sensitivity issues including lesbian, gay, bisexual and transgender (LGBT) adults, veterans issues, and Native American elders.

Agency staff and management are evaluating three Care Transition models that were tested previously by other Area Agencies as grant-funded demonstration projects. Care Transitions are largely related to Medicare's effort to improve the outcomes and keep patients out of the hospital for at least 30 days, following a qualified stay. Region VII AAA's definition of Care Transitions might expand to include arrangements to support a person who is "moving" or transitioning from a hospital to home, rehab to home, or any healthcare setting to a licensed adult foster care, home for the aged, or private residence. Relationships and trust are being built with hospitals and home care groups, health care associations and others who may need to rely on home and community-based services when a patient transitions. It is anticipated that the array of home and community-based services and supports Region VII AAA staff have the experience and expertise to offer may be an attractive product to offer people outside of the Medicaid MI Choice Home and Community-based Waiver.

Since the last multi-year cycle, our planning and service area has seen an increase of 13% (17,054) in older adults, but due to the overall decline in Michigan's population (2010 Census) and sequestration, we lost 4.7% (\$200,000) in Federal and State funding. This on-going loss of revenue is of concern as we plan for the coming multi-year cycle. Region VII AAA must continue to provide needed core services, especially nutrition and In-Home, with declining funding while our older population increases. We also see our private grant funding declining, as funders shift from small, localized projects to those with a national or global impact.

With current State and future Federal Older American Act funding cuts, our service priorities will need to continually be adapted, and during this multi-year cycle, we will need to develop increased efficiencies within our current programs and service delivery systems. To that end, Region VII AAA will: join with other AAAs around the state to work with a consultant on preparing the aging network for Integrated Care and other changes that will be necessary for service provision in the future; provide on-going educational opportunities for our staff to enhance their knowledge of the needs of older and disabled populations; hold meetings with our local Councils/Divisions on Aging and other contracted service providers to discuss ways to improve service delivery at the local levels; implement any OSA suggestions of best practices to achieve better service delivery efficiencies; and conduct a survey(s) of older adults on ways they feel might improve the service delivery in meeting their needs.

The anticipated development of a structure for funding Care Transitions and the Community Living Program will have Region VII seeking out new funding opportunities, and perhaps add ways for people to purchase services with private funds, as not every older adult who needs home and community-based long-term care supports is Medicaid eligible. Also, Region VII AAA continues to look for creative ways to fund service provisions throughout our planning and service area (PSA) and will collaborate with other partners in the aging network to seek out local and regional project specific non-formula resources to assist in strengthening our service array. Region VII AAA, in conjunction with our local contracted county units on aging, will look closely at and analyze the demographics of our current volunteers to devise and implement volunteer recruiting and retention initiatives, especially in the areas for home-delivered meals,

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS

OSA
Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

transportation, at senior centers, special events, fundraisers, assistance at agencies and for MMAP during the multi-year cycle.

Region VII AAA must keep its mission at the forefront to ensure that our programs and services maintain viability in order to serve the needs of our aging and disabled population which this multi-year plan intends to accomplish.

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

Public Hearings

In order to gather information regarding the needs of older adults in the PSA, the Area Agency must employ a strategy for gaining input directly from older persons throughout the PSA. The strategy should involve multiple methods and may include a series of input sessions, use of social media, on-line surveys, etc.

At least two public hearings on the MYP must be held in the PSA. The hearings must be held in accessible facilities. Persons need not be present at the hearing in order to provide testimony; e-mail and written testimony must be accepted for at least a (30) thirty-day period beginning when the summary of the MYP is made available. The public hearing notice should be available at least thirty (30) days in advance of the scheduled hearing. This notice must indicate the availability of a summary of the MYP at least fifteen (15) days prior to the hearing, and information on how to obtain the summary. Persons who should be notified of the public hearing include elected officials, service providers, older adults, Native Americans both on and off reservation, and the general public. All components of the MYP should be available for the public hearings.

Complete the chart below regarding your public hearings. Include the date, time, number of attendees and the location and accessibility of each public hearing. Please scan any written testimony as a PDF and upload on this tab. A narrative description of the public input strategy and hearings is also required. Please describe the strategy/approach employed to encourage public attendance and testimony on the Area Plan. Describe all methods used to gain public input and the resultant impact on the Area Plan.

AAA Response:

Date	Location	Time	Is Barrier Free	No of Attendees
04/03/2013	Zauel Public Library - Saginaw	01:00 PM	Yes	10
05/06/2013	Midland County Senior Service	10:00 AM	Yes	9

Narrative:

In advance of developing the AIP/MYP, Region VII AAA offered the following opportunities to persons residing in their planning and service area.

INPUT SESSION 1:

Region VII AAA held a public hearing at Zauel Public Library in Saginaw township on April 3, 2013. Notice of this opportunity was advertised by distributing the notice (attached) to all county units on aging, to the Senior Advisory Group (SAG), and professional contacts. It was further distributed as a press release to the media outlets in our planning and service area with emphasis on the Saginaw Township Times (where the library is located) and the Saginaw News. The event was posted on our website (www.region7aaa.org), on the www.mlive.com calendar and as a notice on the Vendor View (shared communication portal) system for our contracted service providers. Using a newer relationship with the Saginaw Public Libraries, we were able to have the input session included in their electronic newsletter.

Participants came from several counties, and included an executive director from another human service

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

organization, an elder law attorney, service providers, clients-caregivers and a board member. The session was facilitated by Annette Jeske, Program Development/Grant Manager, with Stacey Dudewicz, Contract Manager, and Andrew Orvosh, Executive Director in attendance.

An overview of how the aging network fits together emphasizing the OSA funded services and supports framed the conversation. Comments from participants included:

"Senior Project Fresh" programs should be more widely available or more money should be available for it especially when clients are encouraged to eat less meat. - Maybe using matching funds from corporate grants?

There's a bottleneck in the MI Choice Waiver with one-year being too long for someone to be "on the wait list."

Mental health care for older adults?

General awareness of programs is always good.

More efforts should be made to increase awareness of elder abuse.

INPUT SESSION #2:

On May 6, Region VII AAA Executive Director Andrew Orvosh, Contract Manager Stacey Dudewicz, and Program Development/Grant Manager Annette Jeske met with leadership and staff of six (6) of our ten county units on aging at the Midland County Senior Services building to review the state plan goals and other issues relevant to the development of the AIP/MYP, including conservation of resources and collaboration where possible. While this meeting was not publicly advertised, it was not a closed meeting. All counties except Clare, Huron, Sanilac and Tuscola had representation.

From the AIP/MYP state goals, Directors thought that State Plan Goals 3, 4 and 5 were the most relevant for development in our planning/service area. More specifically:

State Plan Goal #3: Provide a variety of opportunities for older adults to enhance their physical and mental well-being, using evidence-based practices and other innovative programs.

Collective response: Each county unit on aging represented at the meeting has a robust array of health and wellness programs which go hand in hand, or include some of the evidence-based programming offered through the Area Agency on Aging such as the Creating Confident Caregivers (CCC), Matter of Balance (MOB), and Personal Action Towards Health (PATH). Going into the new fiscal year and the multi-year cycle, the expectation is for expansion of some programs and potential addition of others yet to be determined.

State Plan Goal #4: Provide advocacy, information, training, and services to support the rights of older adults to live free from abuse, neglect and exploitation.

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS

OSA
Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

Collective Response: The county units on aging will work along with the Area Agency on Aging to promote, develop and support awareness programs to prevent elder abuse and financial exploitation by educating the direct care workforce who tend to be the eyes and ears of the older adult population, reaching front line customer service personnel at banks and credit unions, and to continue educating the older adult population about the risks of financial exploitation and abuse.

State Plan Goal #5: Develop and enhance public and private partnerships to better serve Michigan's older adults.

Collective response: The county units on aging and Region VII AAA are willing to pool resources, look for grants, and collaborate to bring in trainers and professional speakers to educate staff within the aging network and communities on sensitive issues including Lesbian, Gay, Bisexual and Transgender (LGBT) awareness, Veterans, and other populations as well as general training topics relevant to the operation of agencies and organizations serving older adults and persons with disabilities.

Additional input included: Discussion on the recent changes to HIPAA (Health Insurance Portability and Accountability Act), a request for Region VII AAA to reduce the amount of administrative burden, paperwork and reporting, and a robust conversation about transportation issues, especially non-emergency medical transportation, volunteer drivers and leveraging relationships with other entities to ensure home-delivered meals are successfully delivered.

INVITATION TO COMMENT: The current quarterly Senior Advisor Newsletter, which is generated and published by the Region VII Program Development Manager, included an opportunity for people to become involved by providing information to the Region VII AAA for the purpose of the Annual and Multi-year Implementation Plans (AIP/MYP). This newsletter is widely distributed throughout the ten-county planning and service area utilizing various media formats. At this time, no comments have been received.

Region VII Area Agency On Aging

FY: 2014

Scope of Services

Describe the AAAs process for identifying unmet needs within the PSA:(i)identify the data sources used to determine needs;(ii)identify major unmet needs for the PSA;and(iii)describe the AAAs priorities for addressing identified unmet needs within the FY 2014-16 MYP.

AAA Response:

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS

Osa
Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

Describe the AAAs process for identifying unmet needs within the PSA:

Region VII AAA's approach to identifying unmet needs in our planning and service area includes analyzing data collected during the Information and Assistance process, client intake, client satisfaction surveys, public input meetings, Region VII speaking presentations, and NAPIS, with specific attention given to the needs of those at or around the 185% of the poverty mark.

Additional informal methodology used includes inquiries made by members of the Senior Advisory Group (SAG) and the communities served, and information brought to our attention from Region VII Board and Advisory Council members and agency staff.

(i) identify the data sources used to determine needs:

Compiled non-identifying data from Information & Assistance calls, feedback from our service providers, NAPIS reporting, U.S. Census information, local and regional data on older adults and people with disabilities, and items brought to our attention by leveraged partner organizations, as well as the Office of Services to the Aging (OSA).

ii) identify major unmet needs for the PSA;

NON-EMERGENCY MEDICAL TRANSPORTATION:

Non-emergency medical transportation tops our list of unmet needs. This is not exclusive to the older adult population, people with disabilities, or the impoverished; rather, it is a global issue that has the potential to impact the quality of life in our planning and service area if not addressed.

WIDE-SCALE PUBLIC EDUCATION ABOUT FINANCIAL EXPLOITATION/PREVENTION OF ELDER ABUSE:

Wide scale public education about the potential for financial exploitation and the prevention of elder abuse is a need throughout our planning and service area.

(iii) describe the AAAs priorities for addressing identified unmet needs within the 2014-16 MYP

As transportation is a major priority, some of the identified needs in this area include dialysis, follow-up trips to doctors/diagnostics, and out of county or cross-county transportation.

Region VII AAA has appropriated, and plans to continue to allocate local funding, to alleviate an immediate need, last resort medical transportation. This stop gap measure gives time for us to explore and work with partners, including the Hospital Council of East Central Michigan, as they have also identified this as a priority for healthcare organizations. Additionally, Region VII AAA has declared "Transportation" as the focus of a series of Senior Advisory Group (SAG) meetings and has collected information from participants and also conducted a survey of human service provider agencies throughout the region to better define

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

where the gaps exist.

Using this information, several formal and informal groups and individuals around the region are working on solutions with good potential for development of a Regional Transportation Guide during the multi-year cycle which begins October 1, 2013.

In addition to this guide, we will work along with our partners and the aging network on solutions for people who need efficient and affordable routine transportation for reasons such as medical appointments, shopping, weekly community events, etc.

To increase the availability of information about scams and ways to protect yourself as an older adult from financial exploitation and abuse, we will encourage our project partners to suggest ideas on these issues and at the same time we will extrapolate information, marketing materials, and educational programs, for use in areas that are not benefiting from federal grant projects. Region VII AAA will continue to encourage community groups to request speakers from our agency and other sources to educate their members on proactive ways to stay safe and what to do if you fall victim to a scam or abusive situation.

When a customer desires services not funded under the AIP/MYP of where they live, describe the area agency response. Indicate the PCP protocols that have been put into place for such circumstances.

AAA Response:

All staff that deal directly with the public, especially our Information and Assistance (I & A) Specialists, have had Person-Centered Thinking (PCT) training and utilize a Person-Centered (PC) approach when dealing with individuals calling Region VII AAA for information. These unbiased staff are expected to assist people in making informed decisions regarding their service needs, and when the need arises will assist those living outside of our planning and service area with connecting them to supports in their own areas of residence. Our emerging ADRC's will follow this same protocol.

With regard to services that are not funded, or for whatever reason are not available in a specific locale, Region VII AAA works to connect the person in need by utilizing our I & A data base of over 368 contacts to find other agencies and organizations who are likely to have the services available, up to and including making and assisting in the initial agency contact for them if they so desire by a "warm transfer".

The Program Development/Grant Manager actively participates in human service collaboratives and other meetings of human service types around the region and seeks out where connection points may be made when a program/service or need is not within our scope of service.

Along with Region VII's I & A Specialists, our Care Management and Medicaid MI Choice Waiver staff, who are PCT and PC trained professionals, also work creatively to identify other means of finding person-centered solutions to people and/or client needs.

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

Planned Service Array

	Access	In-Home	Community
Provided by Area Agency	<ul style="list-style-type: none"> • Care Management • Information and Assistance 		
Contracted by Area Agency	<ul style="list-style-type: none"> • Care Management • Case Coordination and Support • Outreach * • Transportation * 	<ul style="list-style-type: none"> • Chore * • Homemaking • Home Delivered Meals • Personal Care • Respite Care 	<ul style="list-style-type: none"> • Adult Day Services • Congregate Meals • Disease Prevention/Health Promotion • Home Repair * • Legal Assistance • Long-term Care • Ombudsman/Advocacy • Senior Center Operations * • Senior Center Staffing * • Programs for Prevention of Elder Abuse, Neglect, and Exploitation • Caregiver Supplemental Services • Kinship Support Services • Caregiver Education, Support and Training
Participant Private Pay		<ul style="list-style-type: none"> • Home Care Assistance • Home Injury Control • Home Health Aide • Medication Management • Personal Emergency Response System (PERS) 	<ul style="list-style-type: none"> • Dementia Adult Day Care • Health Screening • Assistance to the Hearing Impaired and Deaf • Vision Services • Counseling Services • Specialized Respite Care
Funded by Other Sources	<ul style="list-style-type: none"> • Disaster Advocacy and Outreach Program • Transportation 	<ul style="list-style-type: none"> • Friendly Reassurance 	

* not PSA-wide

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

Targeting

Describe the Area Agency's targeting strategy for the MYP cycle including planned outreach efforts with underserved populations. Indicate how specific goals or targets are developed for service contracts. Refer to available demographic data as may be useful and appropriate.

Describe the Area Agency's targeting strategy, for services to be provided under the Area Plan for the MYP cycle including planned outreach efforts for underserved populations.

AAA Response:

Region VII AAA is committed and makes a concerted effort to reach out to our under served populations, as the Older Americans Act (OAA) requires AAAs to target our services to our older and frail population in the greatest economic or social need, especially minorities and those with low incomes, in working with contract service providers and county units on aging to provide culturally sensitive services and supports. Additionally, agency staff utilize person-centered thinking when fielding Information and Assistance (I & A) calls, Medicare Medicaid Assistance Program (MMAP) inquiries, and when doing program intake and assessments. This effort aids in identifying those who are most at risk financially (below 185% of poverty), physically and/or socially isolated. Ongoing education of professional contacts throughout the region who come into contact with people who may benefit from services funded under the OAA, or other Region VII AAA programs, is done by speaking at community meetings, distributing printed materials, and by aiding them in making appropriate referrals.

Identify the specific goals or targets that have been developed for service contracts for the MYP cycle.

AAA Response:

In an effort to better serve our minority populations, especially in the City of Saginaw, Region VII AAA will approach organizations who serve these populations and develop bi-lingual materials and presentations to encourage their use of programs to support minority older adults in a highly populated area.

Region VII AAA will also be reaching out to other under served populations such as disabled adults (18+), Native Americans, and our Lesbian, Gay, Bisexual, and Transgenders (LGBTs) to provide them with their specific service needs.

In our targeted priorities for our Native Americans, Region VII AAA will deal with sensitivity training for the workforce, and elder abuse and financial exploitation.

Region VII AAA reaches out to the under served older adults raising relatives children by holding Kinship Outreach events, and in the upcoming multi-year cycle, will continue to host these outreach events specifically looking for financially at risk older adults raising relatives children. Older adults who meet the requirements for kinship funding will be assisted. Staff will work to schedule and host these events "meeting people where they are" and using barrier-free facilities. It is anticipated that up to three events will be held each year in different counties of the Region VII PSA. County units on aging and other service providers may refer people year-around as well with requests contingent on available funding.

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

Access Services

Some access services may be provided to older adults directly through the Area Agency without a service provision request. These services include Care Management, Case Coordination and Support, Disaster Advocacy and Outreach Program, Information and Assistance, Outreach, and MATF Transportation.

If the Area Agency is planning to provide access services directly during FY 2014, complete this tab. Place a checkmark in the box next to the name of the service and complete the chart for each Access Service your agency plans on providing during FY 2014. Also provide a detailed FY 2014 work plan, including a list of goals, expected outcomes and timelines, in the appropriate text box for each service category. Provide budget detail information as appropriate.

Indicate whether or not your agency is planning on providing TCARE Caregiver Assessment and Care Planning, by checking yes or no as indicated under I&A for Caregiver Information and Assistance or under Care Management for Caregiver Case Management.

Care Management

<u>Starting Date</u>	10/01/2013	<u>Ending Date</u>	09/30/2014
Total of Federal Dollars	\$21,100.00	Total of State Dollars	\$174,663.00

Geographic area to be served:

Huron, Sanilac and Tuscola counties.

List each goal for the program, including timeline and expected outcome:

TIMELINE: All goals are for Fiscal Year 2014.

GOAL 1: Ensure appropriate care delivery to program participants.

EXPECTED OUTCOME: Program participants will receive necessary assistance to maintain them in their home through an initial assessment and then quarterly in-home re-assessments, whereby, Person-Centered Care Plans, with strong emphasis on community resources, will be developed by unbiased professional Care Coordinators (Registered Nurses and Licensed Social Workers).

GOAL 2: Build and maintain professional relationships to ensure that quality care is provided to program participants.

EXPECTED OUTCOME: Staff (Care Coordinators) knowledge of community resources and communication with caregivers and homemaking, personal care and respite providers ensure that each client receives quality care from trained professionals. On-site provider monitoring by trained staff and semi-annual peer review reinforces the commitment to quality care.

GOAL 3: Enhance the agency Quality Management Plan.

EXPECTED OUTCOME: Region VII Care Coordinators, as well as the agencies Quality Specialist, will

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

ensure that program participants receive optimal person-centered, high quality care that meets or exceeds the established standards of care set forth by the Michigan Department of Community Health (MDCH) and the Office of Services to the Aging (OSA).

GOAL 4: Continue attendance at Care Management (CM) meetings sponsored by OSA.

EXPECTED OUTCOME: Maintain on-going communication with OSA staff regarding CM policies, procedures and practices.

GOAL 5: Continue receiving information and on-going staff trainings regarding the Tailored Caregiver Assessment and Referral Program (T-CARE).

EXPECTED OUTCOME: To ensure that the needs of the caregivers are identified by well trained T-CARE professional staff person(s) (licensed Social Worker(s)) in an effort to assist them in their provision of informal support to participants.

GOAL 6: Participate in training opportunities related to the implementation of the Community Living Program, formerly known as the Nursing Facility Transition Services.

EXPECTED OUTCOME: Participant choice will be honored and they will maintain their independence in the least restrictive setting of choice based on their preferences and objectives.

Number of client pre-screenings:	Current Year: 48	Planned Next Year: 48
Number of initial client assesments:	Current Year: 24	Planned Next Year: 24
Number of initial client care plans:	Current Year: 24	Planned Next Year: 24
Total number of clients (carry over plus new):	Current Year: 42	Planned Next Year: 48
Staff to client ratio (Active and maintenance per Full time care	Current Year: 1:25	Planned Next Year: 1:25

MATCH:

Source of Funds	Cash Value:	In-kind \$15,470.00
Source of Funds	Cash Value:	In-kind \$4,000.00
Source of Funds	Cash Value:	In-kind

OTHER RESOURCES:

Source of Funds	Cash Value:	In-kind \$209,931.00
Source of Funds	Cash Value:	In-kind
Source of Funds	Cash Value:	In-kind

Information and Assistance

Starting Date 10/01/2013 Ending Date 09/30/2014

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

Total of Federal Dollars

Total of State Dollars \$59,760.00

Geographic area to be served:

Bay, Clare, Gladwin, Gratiot, Huron, Isabella, Midland, Saginaw, Sanilac and Tuscola counties.

List each goal for the program, including timeline and expected outcome:

TIMELINE: All goals are for Fiscal Year 2014

GOAL 1: Continue to maintain and update the agencies Information and Assistance (I&A) database to include services and resources that will meet the needs of older and disabled adult populations.

EXPECTED OUTCOMES: Staff will periodically monitor the agency's I & A database to ensure the most recent data is accurate and any gaps encountered will be added as appropriate, to ensure that all resources are kept up-to-date.

GOAL 2: To continue to promote professionalism, education and quality improvement of I&A.

EXPECTED OUTCOMES: To participate in interdepartmental agency meetings to ensure: information about agency services and programs are kept current and communicated; continued requirement of I & A staff to be Alliance of Information and Referral Systems (AIRS) certified; continued participation in I&A state (OSA) and national organizations (AIRS, MIAIRS) for continuing education; continue to conduct and analyze random monthly quality assurance surveys of ten percent (10%) of I&A calls received; continued updating of Region VII's Website (www.region7aaa.org) with information and resource/educational links; continued involvement in 211 at the local and state level; and preparation to implement the Health Care Exchange (Navigator initiative) as directed by the Affordable Care Act (ACA) and potentially by MMAP, Inc.

GOAL 3: Continue to provide educational trainings for our Focal Points.

EXPECTED OUTCOMES: To continue to provide yearly roundtables, whereby, dissemination of educational materials and discussion of best practices, at both the agency and local (county) levels, takes place to share ideas on how to enhance unbiased I&A protocols and services.

GOAL 4: Enhance our marketing efforts of our I&A services throughout our planning and service area (PSA).

EXPECTED OUTCOME: To promote and provide up-to-date information and resources regarding agency services and programs; promote Region VII's Website; update and distribute Region VII informational materials; utilize all public/social media formats (newspapers, radio, TV, e-mails, promotional CD's, blogs, flyers, brochures, newsletters, etc.) to educate the public of agency services and programs; conduct public awareness sessions via public speaking/educational presentations targeting older adult community groups, disability organizations, senior complexes, government agencies, congregate meal sites, Native American Tribes, faith based organizations, and others; continue holding and attending senior events and fairs; continue to disseminate information regarding our two (2) emerging ADRC's; and other opportunities as they may arise.

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS

osa
Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

Program Development Objectives (State)

Program development objectives should identify planned activities for each year of the multi-year plan cycle. Subsequent AIPs will allow for updates to existing objectives and the addition of new objectives. At a minimum, at least two program development objectives must relate to State goals as presented in the Michigan State Plan. Program development objectives may also relate to regional issues as determined by the Area Agency. Please identify each objective:

Staff positions and time to be allocated to the objective (expressed as total FTEs per objective).

The desired outcome.

The AMPS tab contains a separate page for each of the State goals, regional goals, and the required narrative. The program development narrative should explain how program development efforts for FY 2014 to FY 2016 relate to and strengthen the scope of services within the respective PSA as described earlier. Further, the narrative may include an assessment by the Area Agency of how prepared the Area Agency and service providers in the PSA are for any anticipated change in the demographics of older persons during the next ten years.

State Plan Goal: Goal 1

--Work to improve the health and nutrition of older adults

AAA Response:

Objective:

Encourage healthy habits and provide education as necessary to support a healthy older adult population.

Timeline:

Activities are expected to be on-going throughout the next multi-year cycle which includes fiscal years 2014-2016.

Activities:

Region VII AAA plans to dedicate at least .4 FTE, or 754.5 hours to the accomplishment of this goal as follows: .04 FTE Contract Manager, .25 Evidence-based program trainers not including CCC, .03 FTE Program Manager coordinating CCC, .06 combined for execution of Older Michiganians Day activities to include: HR/I and A/Marketing Manager, Program Development, MI Choice Waiver Director, and up to 12 staff. .05 Program Development for the purpose of participating in County Human Service Collaboratives and their respective projects.

Region VII AAA Contract Manager will host quarterly Nutrition Provider meetings which offer menu suggestions and an opportunity for providers to interact with Region VII's contracted Registered Dietician. The Contract Manager is available by phone, e-mail, or in person at the Region VII's Bay City office, to address issues and problems that may arise from the operations of nutrition programs including transferring funds and balancing budgets when necessary, and facilitating requests for changes in community focal points and locations as demographics shift, or congregate meal sites are no longer available for use due to economic reasons.

Region VII AAA Advisory Council members continue their diligence in visiting Senior Centers and meal sites within their designated county for the purpose of bringing to the attention of Region VII AAA's Board

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

distinct demographics have very different needs which stretches the funding as the aging network attempts to meet those needs.

As we move into this new multi-year cycle with even tighter funding, Region VII will need to operate more efficiently to maintain current services and programs, and to expand on continued education using evidence-based program models, and by partnering and collaborating with other organizations who share a mission of healthy communities, reducing duplication of effort, and utilizing scarce resources as efficiently as possible.

State Plan Goal: Goal 2

--Ensure that older adults have a choice in where they live through increased access to information and services.

AAA Response:

Objective:

Position Region VII AAA to be the leader of choice in resource development and un-biased guidance for older adults, families, and health care professionals looking for home and community-based services and supports within our planning and service area.

Timeline:

Fiscal years 2014-2016.

Activities:

Region VII AAA plans to dedicate 2.37 FTE or 4,636 hours to this goal in FY 2014, as follows: 2 FTE Information and Assistance staff, .03 FTE HR/I and A/Marketing Manager, .267 FTE Program Manager, .07 FTE MMAP, I and A, Program Manager for community events/presentations, .01 FTE MMAP Manager.

On-going development of the Region VII AAA directory of licensed Adult Foster Care (AFC) and Homes for the Aged (HFA) and unlicensed housing, which is available through Region VII AAA Information and Assistance function to families and older adults, as well as hospital and nursing home discharge planners, and other professionals.

Resources available at: www.region7aaa.org

Continued staff and service provider education on trends, sensitivity issues, program requirements, and more.

Continued advocacy and education of older adults sixty-five (65) and older and disabled persons eighteen (18) and older throughout the Region VII AAA planning and service area about the home and community-based options available to persons who are Medicaid eligible. Specifically including the current Medicaid MI Choice Home and Community-Based Waiver, and any residual developments that overlap for this population as a result of work being done at the federal, state and association level, on the effort to integrate (Medicare/Medicaid) in hopes of improving the outcomes for people who fit this profile. It is important to note that Region VII AAA does not fall within one of the four demonstration projects, but rather

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS

osa

Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

anticipates that there will be outcomes that impact, or may impact, the future of service delivery within the multi-year cycle that includes Fiscal Years 2014-2016.

A leveraging of the Region VII AAA partnership with the Disability Networks, particularly Blue Water Center for Independent Living and the Disability Network of Mid Michigan, for the purpose of collaborating when an individual is in need of community supports during a transition facilitated by the Medicaid Waiver or outside of it.

Region VII AAA will also continue community education, speaking engagements, presentations in the form of Senior Advisory Group (SAG) meetings, speaker's bureau requests that include the benefits of aging in place, the array of home and community-based supports available and the benefits, as well as, knowing the potential signs of elder abuse and financial exploitation.

Within the multi-year cycle which starts October 1, 2014, we plan to launch Care Transitions approaches that meet the need of health care/hospital/skilled nursing facilities in our ten-county planning and service area. These approaches will likely be tailored to the demographics of each of the major hospital systems and will include informal partnership with several key players including the Hospital Council of East Central Michigan and others.

Expected Outcome:

Region VII AAA can expect to see exponential growth in the demand for guidance, support and information on home and community-based services and supports from the public and healthcare providers.

Narrative

A series of events unfolded recently at the federal level: the Affordable Care Act (ACA), a budget sequester, and the melding of the Administration on Aging into the Administration for Community Living, causing nationwide uncertainty that will impact the aging network throughout this Multi-year Plan.

Along with the housing crisis of 2008 and a ten-year recession in Michigan, which caused exodus of many younger and middle-age persons, some of the natural family supports an older adult would typically rely on for many of the home and community based needs, as well as assistance with activities of daily living, will instead burden the public entitlement systems.

These factors, along with others, have provided Region VII AAA and the aging network with the opportunity to shape a robust, pro-active entity that provides accurate, and timely unbiased information on the options available, not just for housing, but for the supports needed for success which may include any mix of care management, case management, and creativity.

State Plan Goal: Goal 3

--Protect older adults from abuse and exploitation.

AAA Response:

Objective:

To educate and inform older adults, family members, caregivers, or community persons in our ten-county planning and service area of the signs of potential financial exploitation, self-neglect, or elder abuse, and

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

especially how to report it.

Timeline:

Fiscal Years 2014-2016

Activities:

Region VII AAA plans to dedicate 2,222.5 hours or 1.14 FTE to this goal. MMAP staff and volunteers 1 FTE, .01 FTE MI Choice Social Worker, .13 FTE Program Development.

Region VII AAA continues to build on existing resources to educate and combat elder abuse, self-neglect of vulnerable adults, and financial exploitation, by adding professional contacts and information routinely to our Information and Assistance database, thus providing the most up-to-date information to refer to in assisting a caller with their questions regarding elder abuse.

The Medicare Medicaid Assistance Program (MMAP) continues to meet the requirements of the Senior Medicare Patrol (SMP) grant for the purpose of educating older adults about the potential for exploitation of their social security numbers and fraudulent Medicare claims.

Staff are currently engaged in county specific initiatives funded by the U.S. Department of Justice. In Bay County, where a Coordinated Community Response Task Force is being developed, and in Saginaw County where the Sheriff, advocates, and County Commission on Aging Director have partnered with Region VII AAA to seek funding for a financial exploitation awareness effort. It is expected that additional projects and demands for staff time will occur throughout the new multi-year cycle which starts October 1, 2013, as will changes to reporting relationships and funding.

The contracted Long-term Care Ombudsman and volunteers are active in the skilled nursing facilities and have expanded recently to include work in licensed AFC/HFA housing when the need arises for problem resolution.

Region VII AAA continues to grow the grass roots Senior Advisory Group (SAG) focusing on the advocacy for financial protections for older adults, while at the same time addressing localized and specific issues that are brought forward by phone, in person at one of the quarterly meetings, or through the blog www.theselectoradviser.wordpress.com.

Per request, Region VII AAA staff are available to do community and group presentations on various issues including financial scams.

Region VII AAA also offers its conference center to non-profit groups hosting law enforcement and community trainings on the topics of elder abuse.

Also, the development of an abuse and exploitation marketing campaign, perhaps using local media personalities, would get the word out to the general public and educate them on how to identify and report abuse and exploitation of the elderly.

Expected Outcome:

Increased awareness throughout our ten-county planning and service area.

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

Increased reporting and sharing of tools to combat abuse/neglect/exploitation.

Better understanding between agencies and an identification/break-down of any communication barriers in Bay County as the Coordinated Community Response is developed.

A better coordination of effort by our Information and Assistance and MMAP volunteer staff will take place to get the word out to older adults and the aging network when there are potential scam(s), elder abuse, financial exploitation, or self-neglect reported. Also, the Program Development Manager, who reports routinely to Human Service Collaboratives around the region, will bring awareness to these groups by sharing of contacts and best practices found for the purpose of preventing/combating elder abuse and financial exploitation, and how to report it.

Narrative

The potential for abuse/neglect/financial exploitation of older adults increases exponentially when they rely on the abuser for support with their activities of daily living or companionship.

In recent years, mid-Michigan has seen an increase in family members or other trusted persons taking advantage of older adults.

While we can't FIX this problem, we can as an Area Agency on Aging educate people throughout our planning and service area on what constitutes abuse/neglect/financial exploitation, provide an unbiased ear when they are seeking options to resolve a problem, and provide them with access to the full array of law enforcement, legal, and any additional supports they may need to address their concerns.

State Plan Goal: Goal 4

--Improve the effectiveness, efficiency, and quality of services provided through the Michigan Aging Network and its partners.

AAA Response:

Objective:

Over the course of this multi-year cycle, which starts October 1, 2013, Region VII AAA will continue to develop our capacity to serve people who fall outside of the heavily-weighted Medicaid long-term care entitlement programs.

This may include private pay programs that mimic the services delivered in the Medicaid MI Choice Home and Community-Based Waiver as well as partnerships with hospitals and healthcare organizations to provide contract services for their clients.

The agency's Quality Management and Eligibility Specialist will evaluate all programs and services during the multi-year cycle and make recommendations to prepare the agency for the possibility of becoming accredited. (Commission on Accreditation of Rehabilitation Facilities - CARF).

Timeline:

Fiscal Years 2014-2016

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS

osa
Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

Activities:

Region VII AAA plans to dedicate 2,535 hours or 1.3 FTE to this goal. .13 FTE Contract Manager, .13 Program Manager, 1 FTE Quality Mgt./Eligibility Specialist, less than .01 FTE Management Team.

Region VII AAA will continue its quest to develop relationships and partner strategically for the purpose of effective care transitions and building a reliable reputation in the communities as the organization of choice who knows aging and delivers services/supports and information in a timely manner with exceptional customer service.

Region VII AAA will begin looking at CARF accreditation requirements to develop a plan of action.

Region VII AAA will also explore innovations in Community Living Programs (formerly known as the Nursing Facility Transitions grants) and other ways to support people who choose to age in place.

Expected Outcome:

At the end of Fiscal Year 2016, we expect to see an aging network with the capacity to assist older adults and the disabled population outside of the heavily-weighted Medicaid long-term care entitlement programs.

This may include offering Care Management and consultation on a private pay basis, contracting with outside entities for Care Transitions (when a person is moving from hospital to home, or hospital to rehab, or licensed setting, etc.) and a broader array of evidence-based programs to round out the mainstays of nutrition, personal care and homemaking.

Narrative

Mid-Michigan has an above average number of older adults. Some counties will see up to 20% of their population over age 60 within the next 15 years. Our ability as an Area Agency on Aging to meet the future demand for access services will be important to us, and to our partners in the aging network.

While some of our population fits into a demographic that meets requirements for the Medicaid entitlement programs, much of it has resources in the form of pensions. This group may benefit from a similar service array of non-medical in-home help services, but we need to develop the in-house capacity to manage private pay, and/or potential Medicare billing for nursing services.

State Plan Goal: Regional Goal

Begin by listing the name of your proposed Regional Goal.

AAA Response:

Objective:

REGIONAL GOAL: By the end of Fiscal Year 2016, Region VII AAA plans to have two fully-functioning Aging and Disability Resource Centers (ADRC) in our planning and service area, and to implement some additional regional efforts that address the 2014-2016 State Plan Goals (State Plan Goals) 3, 4 and 5.

Timeline:

Fiscal Years 2014-2016

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

Activities:

Region VII AAA plans to dedicate .8 FTE or 1,524 hours of Program Manager time to develop ADRCs in FY 2014, and 500 hours or .26 FTE Program Manager and others to work on State Plan Goals 3, 4 and 5.

Offer Person-Centered Thinking (PCT) and other training as available to increase the knowledge of staff in the aging network.

Continue to require all Information and Assistance Specialists to be Alliance of Information Systems (AIRS) certified. Currently Region VII AAA has four (4) AIRS certified specialists - three (3) Information and Assistance Specialists and one (1) MMAP Manager.

Continue educating the public, older adults, organizations/businesses, and staff within the aging network about the ADRC initiatives.

Continue working to dispel myths and overcome resistance to the ADRC effort from various county organizations/agencies that feel this is a duplication of services already being offered at the local levels.

Continue working to engage partner organizations and their participation.

Once functional, offer unbiased Options Counseling to callers who are in need of additional assistance piecing together their long-term care community-based services and supports needs.

Continue to build better continuity between disability advocates, service providers, funding streams, the aging network, and cost effective usage of funding streams in our planning and service area during implementation of the ADRC.

With reference to the State plan goal #3, Region VII AAA, along with the contracted service provider network, will continue to develop the evidence-based health and wellness programs and innovations, and make them available to older adults.

Referencing State Plan Goal #4, Region VII AAA, working with the County Units on Aging, will provide speakers and training events to the planning and service area on sensitive issues and best practices for the workforce, host events tailored to the public, and continue widespread promotion of the agency's Information and Assistance and MMAP features. It is anticipated that best practices will be gleaned from communities in our region that have received U.S. Department of Justice funding to develop a coordinated community response to elder abuse and share with others in the planning and service area.

Referencing State Plan Goal #5, Leveraging partnerships within the aging network and surrounding communities to develop awareness relevant to providing services and supports regarding the diverse population throughout the planning and service area.

Expected Outcome:

Two (2) fully functioning ADRC organizations by the end of Fiscal Year 2016.

A robust support system that embraces people of all ethnicities, sexual preferences, and abilities.

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

Community visibility throughout our planning and service area as the place of choice to call when home and community-based supports are desired.

Narrative

During the Multi-Year Plan that includes Fiscal Years 2014-2016, Region VII AAA plans to continue working with the two Centers for Independent Living, and numerous others including those organizations that meet the nine required partner categories in our ten-county planning and service area, to gain meaningful support from service providers and users of long-term care services (any age and ability), to launch and operate fully functional ADRCs per the State Office of Services to the Aging's instruction. This goal is revised from prior years.

ADRC OF THE THUMB: It has taken considerable work on behalf of the Blue Water Center for Independent Living and Region VII AAA staff to gain support for the ADRC effort in Huron, Sanilac and Tuscola counties over the past two years. In most communities, due to their rural nature, service providers, families and friends all meld together into a network that supports older adults and persons with disabilities.

ADRC OF CENTRAL MICHIGAN: This ADRC includes Bay, Clare, Gladwin, Gratiot, Isabella, Midland and Saginaw counties, with the charge led by the Disability Network of Mid Michigan and the Region VII AAA. Early efforts that date back at least two years were met with resistance from others in the Aging Network, who thought the ADRCs were redundant and encroaching into local areas that currently have well developed and functional Information and Assistance systems in place. However, we are picking up the pace on the process and educating the provider network and others as we attempt to develop this virtual mandated entity across seven very diverse counties, including several major cities and a Native American tribe.

REGIONAL INITIATIVES that incorporate State Plan Goals #3, #4 and #5: County unit on aging directors from around our planning and service area expressed interest in conserving resources and collaborating where possible to enrich the lives of older adults.

More specifically State Plan Goal #3: Provide a variety of opportunities for older adults to enhance their physical and mental well-being using evidence-based practices and other innovative programs. To accomplish this, we will all work together on the coordination of health and wellness programs, including some of the evidence-based programming offered through the Area Agency on Aging, such as Creating Confident Caregivers, Matter of Balance and Personal Action Towards Health. Going into the new fiscal year and the multi-year cycle, we will be adding the Chronic Disease Self Management Diabetic PATH Program and the expectation is for expansion of some programs and potential addition of others yet to be determined.

State Plan Goal #4: Provide advocacy, information, training, and services to support the rights of older adults to live free from and become aware of abuse, neglect and exploitation. To accomplish this, we will work together to promote, develop and support educational awareness programs to deter elder abuse and financial exploitation, possibly based on models and materials already at use in some parts of the planning and service area to educate the direct care workforce who tend to be the eyes and ears of the older adult population, continue efforts to reach front line customer service personnel at banks and credit unions, and to continue educating the older adult population about the risks of financial exploitation and abuse.

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

State Plan Goal #5: Develop and enhance public and private partnerships to better serve Michigan's older adults. Our approach will include pooling resources to bring in appropriate topic specific trainers and professional speakers to educate staff within the aging network and communities on sensitive issues including Lesbian, Gay, Bisexual and Transgender (LGBT) awareness, Veterans, and other populations, as well as other general training topics relevant to the operation of agencies and organizations serving older adults and persons with disabilities.

State Plan Goal: Narrative

The narrative should explain how program development efforts for FY 2014 to FY 2016 relate to and strengthen the scope of services within the respective PSA as described earlier. Further, the narrative may include an assessment by the Area Agency of how prepared the Area Agency and service providers in the PSA are for any anticipated change in the demographics of older persons during the next ten years.

AAA Response:

Objective:

Region VII AAA will plan, develop and support the complete, ever-changing array of aging and long-term care supports to meet the needs of older adults and people with disabilities in the planning and service area.

Timeline:

Fiscal 2014-2016

Activities:

Agency leadership will continue to monitor changes at the federal and state level with regard to entitlement programs, specifically interested in developments from Medicare on Care Transitions, Community Living Supports, Integrated Care for people who have Medicare/Medicaid, and the renewal of the Medicaid MI Choice Home and Community-Based Waiver. Management will also be closely watching developments where mental health and older adults overlap and where future opportunities may arise for inclusion of a new client base in the aging network.

Marketing and the Medicare and Medicaid Assistance Program (MMAAP) staff will continue to promote the services of the agency at community events, continuing our minimum of at least one major community public event each year in each county, as well as specialized events, speaking engagements, etc.

The Senior Advisory Group (SAG) will continue to develop capacity for advocacy and for managing local issues and responses.

Region VII AAA will continue to work with convening partners and other entities on the establishment of the ADRC initiatives.

Region VII AAA will work to develop the processes and procedures necessary for us to accept private pay for Community Living Program services and Care Transitions contracts.

Expected Outcome:

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS

OSA

Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

Region VII AAA will be the recognized leader of choice in unbiased Information and Assistance with aging and long-term care needs.

Narrative

Acknowledging the ambitious nature of this goal, Region VII AAA realizes that it may take the entire multi-year planning cycle to accomplish it. At the same time, we only know some of the challenges and opportunities the aging network will face during the coming multi-year cycle, and realize that the local impact of some changes may result in growth of some organizations and the potential demise of others.

That said, we will require Information and Assistance staff to work towards, or be AIRS certified, and continue our work to make sure that people are able to access the information they need to make informed long-term care decisions, and that the supports/services are available through the aging network to support those who choose to age in place.

Region VII AAA continues to work to minimize the impact of budget crunches and to reduce the administrative burden while staying within federal and state guidelines for programmatic issues with contracted and purchase-of-service providers.

Region VII AAA acknowledges that while the 2010 Census data doesn't look that much different from earlier years, the participants utilizing senior centers and OSA funded programs are changing. We continue to work as partners to encourage donations, and when possible to weave together supports from various funding streams, i.e., utilizing home-delivered meals when Medicaid Waiver clients request it, and working on establishing a private pay system for those in our planning and service area who can and will purchase services they desire.

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

Advocacy Strategy

Describe the Area Agency on Aging's comprehensive advocacy strategy for the fiscal year 2014. Describe how the Area Agency's advocacy efforts will improve the quality of life of older adults within the PSA. Enter your advocacy strategy below.

AAA Response:

Region VII AAA staff, Board, Advisory Council, and Senior Advisory Group (SAG) members embrace the opportunity to participate in advocacy efforts via writing individual and/or collective letters, attending legislative events, emailing or calling legislators on behalf of improving the lives of older adults and persons with disabilities in our planning and service area and beyond. Our advocacy strategy for this planning period includes:

Region VII AAA has two active Michigan Senior Advocates Council (MSAC) delegates and one open seat awaiting appointment at this time. Along with one delegate who serves on the State Advisory Council (SAC), these representatives provide regular updates to the agency's Board, Advisory Council, and Executive Director, and routinely meet with state and local lawmakers to advance the priorities of older adults.

Region VII AAA's Executive Director receives Advocacy Alerts through a membership with the Area Agencies on Aging Association of Michigan (4AM) and from other sources. This information is widely distributed internally and externally and acted upon by agency management, staff, the SAG, and posted on the agency website (www.region7aaa.org).

County appointed Board and Advisory Council members engage at the community level with their constituents, politicians, and persons in positions of power relaying local trend information back to Region VII AAA for advocacy action, and/or work with these groups to resolve issues. Many also sit on, or report to, senior councils and local groups that share the older adult population.

Our Advisory Council is made up of twelve members. One (1) delegate is appointed by each of the ten counties we serve (one of these delegates also represents our labor population), and two (2) additional delegates, currently representing two other OSA targeted priorities, the Minority and Healthcare populations. Council members are charged with visiting community focal points, which include senior centers and dining sites, and bringing any concerns relating to the services provided by our contracted service providers, which are funded with state/federal dollars earmarked for older adults, to the attention of the agency's Executive Director and Board of Directors. Additionally, this group exchanges information with MSAC delegates and actively involve themselves in advocacy activities including the statewide Older Michiganians Day (OMD), which is an advocacy event held at the State Capitol in June of each year.

Agency staff, and an ever-changing membership of more than 100 people, make up the SAG. The coordinated effort of the SAG allows for rapid distribution of advocacy alerts and calls to action utilizing e-mail distribution, the SAG blog site - www.thesenioradvisor.wordpress.com, and a quarterly newsletter of important advocacy issues to address with our legislators. Membership in the SAG is open to anyone with a concern or has an idea about aging or long-term care. People are invited to contact the SAG by phone, or participate in a meeting. We intend to schedule three (3) meetings each quarter of the calendar year

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS

Osa
Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

with locations chosen at random sites throughout the region to make it convenient for membership attendance.

This venue has become a popular vehicle for local "last resort" type problem solving for those who are not successful resolving issues using more traditional methods and for those who have difficulty navigating conventional systems.

The SAG is an opportunity for Region VII to educate older adults, caregivers and providers on issues relevant to older adults and connect them to resources. The group is called upon for action when advocacy is needed on legislation at the state and federal levels, and/or to comment on state/federal/national program issues. A variety of problems brought before the SAG have been resolved through conversations and linking to community resources. Current relevant issues are often discussed among members which assists in clarifying what might be accomplished by advocating and what methods would likely lead to success.

Examples include connecting the long-term care ombudsman with a patient's advocate in a skilled nursing facility, clarification on the limitations of "Do Not Resuscitate Orders" when in a private residence, locating a land bank for an older adult who wanted to donate his/her property following his/her death, clarifying the role and boundaries of paid caregivers within the Medicaid MI Choice Home and Community-Based Waiver Program, and successful efforts that encouraged law makers to pass many of the 2011 package of Elder Abuse Bills. More recently, the BCBS legislation was an important issue for the SAG and will continue to be monitored going into this planning period.

Region VII AAA demonstrates its commitment to advocacy at the statewide Older Michiganians Day (OMD) rally held in June each year, by educating individuals on the OMD Platform, and encouraging and supporting their attendance from our planning and service area. The agency provides for meals, travel assistance, signage, and personal assistance as needed so they can converge on the Capitol lawn with others from around the state who share our mission.

Region VII AAA, in collaboration with other AAAs, advocates, service providers, and older adults, testifies and/or provides input before our elected and appointed officials, and at State and CSA input sessions, on issues of importance and concern to older adults, as appropriate. We will also host a legislative forum(s) during this multi-year cycle on behalf of older adults in our ten county planning and service area, which provides an opportunity for interaction regarding pertinent issues/concerns with our legislators.

As Region VII AAAs system of advocacy continues to mature, we will continue to assist persons in connecting with others to develop legislative platforms for issues of importance within the region, and work jointly on state/federal legislative platforms with MSAC delegates, SAG members, Region VII Board and Advisory Council members, and leveraged partnerships with other organizations who share a mission to improve the lives, safety and well-being of older adults and persons with disabilities, as we continue to advocate for meaningful collaborations and use of best practices in aging and long-term-care (LTC) throughout our PSA.

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS

osa

Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

Leveraged Partnerships

Describe the Area Agency's strategy, for this MYP cycle, to partner with providers of services funded by other resources, as indicated in the PSA planned service array.

Include, at a minimum, plans to leverage resources with organizations in the following categories: Community Action Agencies; Public Health; Mental Health; Commissions and Councils on Aging; Centers for Independent Living (CILS); other

AAA Response:

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS

osa

Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

To accurately detail our efforts, relationships have been categorized. Global relationships are those that have the potential to advance our mission throughout the planning and service area.

Multi-county relationships exist because our footprint often overlaps or does not align exactly with organizations with which we need to interact. This can be advantageous in building collaborative relationships that would not exist except by our efforts.

Our lists of county specific project partners is in addition to the county units on aging and contracted service providers.

Region VII AAA's planning and service area covers 11% of the state's geography, which includes ten counties and a Chippewa Indian Tribe.

There are more than 1,195 different human service organizations and entities in our region which can make advancing conflict-free relationships challenging at times.

There are numerous efforts within counties and the region, that currently overlap with regard to educating the general public about the provision of information and access to human services such as 211, Community Health HUBS, Together We Can workgroups, and new arrangements being tested for the purpose of marketing the region to outsiders, potential employers and businesses, and a variety of health-care alignment projects that may potentially engage the Area Agency on Aging in the future should they determine their networks do not have the quantity or quality of home and community-based services needed for their patients, for them to be successful.

At the state level, Region VII AAA has joined with the 4AM Association to work with a consultant on preparing for the future of Integrated Care and other changes that will advance the aging network.

GLOBAL RELATIONSHIPS

A&D Home Health Care Inc. - support for their Saginaw area PACE application.
Alzheimer's Association – Greater Michigan Chapter/Central Michigan Region
Consumer's Energy and other Gatekeeper Programs
Delta College Life Begins at 50+ Advisory Board
Lakeshore Legal Aid – Long-term Care Ombudsman Program
Michigan Consumers for Healthcare
Mid Michigan Community Action Agency
Saginaw Valley State University School of Social Work Intern Placements

MULTI-COUNTY – BUT NOT REGIONWIDE RELATIONSHIPS

Blue Water Center for Independent Living
Disability Network of Mid Michigan

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS

OSA

Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

COUNTY SPECIFIC RELATIONSHIPS

Department of Human Services (ten counties)
Gladwin County Human Service Collaborative
Gratiot County Human Service Collaborative
Huron County Senior Council
Sanilac County Building Ties Collaborative
Tuscola County Human Service Collaborative

PROJECT SPECIFIC RELATIONSHIPS

211 North East Michigan (ADRC of the Thumb, potential ADRC of Central Michigan)
Bay Arenac Behavioral Health
Bay County ARC
Bay County Health Department/Department of Human Services – U.S. Dept. of Justice/abuse later in life grant
Bay Metro Transit – Specialized Services Committee
CMU Driving Evaluation Education and Research (D.E.E.R.) Advisory Council
East Central Long-Term Care Best Practices Workgroup
Field Neuroscience Institute
Hospital Council of East Central Michigan (Care Transitions and Transportation)
Public Libraries of Saginaw
Saginaw Chippewa Indian Tribe
Saginaw County Sheriff Dept. & CoA for advancing financial exploitation/elder abuse awareness
Thumb Area Senior News – Wyman Rich (Promotion)
Young Onset Parkinson's Support
National Association of Social Workers (NASW) Chapter

NEW/EMERGING RELATIONSHIPS

Medical Advantage Care Transitions Nurses (several counties/hospital systems represented)
STARS (Saginaw Transit Authority Regional Services – project)

*This list is not all inclusive and is expected to grow throughout the multi-year cycle.

Describe how the development of ADRC partnerships within the PSA will support leveraged partnerships. Describe the (i) role and level of involvement of the AAA within the ADRC partnership; (ii) leadership group within the ADRC partnership; (iii) development activities of the ADRC partnership to date; (iv) perceived or actualized role of the AAA as a part of the ADRC partnership service delivery system.

AAA Response:

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS

osa

Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

General description applying to the entire ten-county planning and service area: As the concept of the Aging and Disability Resource Centers evolve in our planning and service area, people from various agencies, businesses, organizations and the public are engaging in an exchange of information that includes their organizations' mission, vision and values, and needs.

These conversations often evolve into discussions about duplication of effort (i.e., who else and how many other groups do what my organization does), breaking down of silos (an old concept that encouraged collaboration), and old school dollar and cents talk about where the public dollar should go and who should be served. Following this, many of those we consider leveraged partners are ready to participate in the Aging and Disability Resource Center partnership at some level.

NOTE: Development of the ADRC partnerships have also brought competing projects to the fore-front for discussion about the value of having multiple clearinghouses or information and assistance services for aging and long-term care services and supports.

Describe the (i) role and level of involvement of the AAA within the ADRC partnership:

Region VII AAA covers ten-counties of varying geography. Preliminary efforts throughout the planning and service area were historically unsuccessful and on occasion we invited the State Office of Services to the Aging to join us in meetings to assist in communicating the mission of the ADRC and dispel negativity.

Specific to the ADRC of the Thumb initiative... The outcome of these early efforts to distribute information and meet objections resulted in an Application to Emerge submitted to the State Office of Services to the Aging by the Blue Water Center for Independent Living and the Region VII AAA for the counties of Huron, Sanilac and Tuscola. This partnership will be known as the ADRC of the Thumb.

(ii) leadership group within the ADRC partnership:

The ADRC of the Thumb calls will be answered on a dedicated phone line at the Region VII AAA and the Blue Water Center for Independent Living, with after-hours calls going to 211 of North Eastern Michigan. Several strong service provider organizations and collaboratives have been willing to engage in the process to some extent.

(iii) development activities of the ADRC partnership to date:

Grants awarded to this emerging partnership and held by the Region VII AAA are being used to continue

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

work with the Blue Water Center for Independent Living to provide widespread community education about the ADRC, and to offer training opportunities to the more than thirty (30) groups, businesses and organizations that make up the ADRC of the Thumb.

(iv) perceived or actualized role of the AAA as part of the ADRC partnership service delivery system:

Currently we are viewed as encroaching on existing local referral infrastructures in place regarding this unfunded mandate. It is the intent of Region VII AAA to demonstrate the inherent value of having an ADRC as the effort matures and partners become more comfortable with the concept.

Potential ADRC of the remaining seven (7) counties (The ADRC of Central Michigan): The remaining seven counties in our planning and service area are a mix of urban areas (Saginaw, Bay, Midland, Mt. Pleasant) and rural area (Clare, Gladwin, Gratiot). The Disability Network of Mid Michigan is taking the lead in the project at this point, with Region VII AAA assisting as necessary.

(i) role and level of involvement of the AAA within the ADRC partnership:

While considerable goodwill exists among service providers and the community at large, and where most agree that people should be able to easily access long-term care services and supports, the discussion on how that should be approached differs greatly throughout the seven counties. With an area as large and diverse as these seven counties, there is much conversation on what to do about what is perceived to be competing and redundant projects. Two examples include: The Masonic Pathways Information and Referral system designed specifically for their constituents statewide to provide home and community-based options, but that extends to include the surrounding area of Gratiot county and beyond, and the Saginaw County Health HUB grant, a funded initiative that Saginaw is using to provide those with two or more chronic conditions and Medicare or Medicaid, with home-based and community outreach workers who connect the participants with services and supports they desire.

(ii) leadership group within the ADRC partnership:

The Disability Network of Mid Michigan is taking the lead role with assistance from staff at Region VII AAA.

(iii) development activities of the ADRC partnership to date:

Currently Region VII AAA and the Disability Network of Mid Michigan appear to have the minimal support

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS

osa

Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

needed by nine required partners categories. By the start of Fiscal Year 2014 we will have submitted an application to emerge as the ADRC of Central Michigan, mostly for the purpose of routing Information and Assistance calls to the mid-Michigan area as opposed to the State's plan to send calls from areas that do not have an ADRC to Michigan's Upper Peninsula ADRC.

The Region VII AAA and the Disability Network of Mid Michigan both have trainers on staff who can provide the Person-Centered Thinking training that is required for inclusion in the ADRC and are planning to offer that training opportunity to persons in the seven counties.

Both organizations have certified A.I.R.S. staff available during business hours, and staff who are working on meeting the educational requirements coming out of the State Office on Services to the Aging workgroup to become Options Counselors.

(iv) perceived or actualized role of the AAA as part of the ADRC partnership service delivery system:

Additional advocacy on behalf of the concept of the Aging and Disability Resource Center will be needed for the duration of the multi-year planning period and we will continue the process of engaging individuals, businesses and organizations in pursuit of an ADRC of Central Michigan and support and assistance as appropriate.

Describe how the area agency can support Aging Friendly Community/Community for a Lifetime initiatives within the PSA, with the following as requested (include any past or present efforts underway).

- Community assessments, senior survey results and demographic data that can be shared with community groups to enhance aging friendly assessments.
- Information that can be provided to community groups to enhance the quality of their aging friendly community assessment in such areas as; supportive community systems, health care access, transportation, disease prevention/health promotion, safety, home repair and other relevant areas.
- Technical assistance that can be offered to community groups in developing and collaborating on aging friendly community assessments or improvements.
- Please identify the area agency staff contact regarding Aging Friendly Communities/Community for a Lifetime activities within the PSA:

AAA Response:

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS

osa
Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

Region VII AAA has not traditionally been notified by the State Office of Services to the Aging when a community within our planning and service area has sought out application for Community for a Lifetime, but would be more than willing to facilitate or assist either the community applying or the State Office on Services to the Aging in these efforts.

- Community assessments, senior survey results and demographic data that can be shared with community groups to enhance aging friendly assessments.

Region VII AAA response: Information is available and we would be willing to discuss specific needs of those communities making application.

- Information that can be provided to community groups to enhance the quality of their aging friendly community assessment in such areas as: supportive community systems, health care access, transportation, disease prevention/health promotion, safety, home repair and other relevant areas.

Region VII AAA works diligently to identify and leverage relationships necessary to improve the quality of life for older adults and is willing to work with any community within the planning and service area on an application or project to that end.

- Technical assistance that can be offered to community groups in developing and collaborating on aging friendly community assessments or improvements.

Region VII AAA response: The Agency has knowledgeable staff who can supply statistical and historical information upon request from the communities within the Region VII AAA PSA.

- Please identify the area agency staff contact regarding Aging Friendly Communities/Community for a Lifetime activities within the PSA:

Andrew Orvosh, Executive Director and/or Annette Jeske, Program Development and Grant Manager

Region VII Area Agency On Aging

FY: 2014

Community Focal Points

Please review the listing of Community Focal Points for your PSA below and update as necessary. Please specifically note whether or not updates have been made. Before entering new focal points, use link below and load previous year's focal points for review.

Describe the rationale and method used to assess the ability to be a community focal point, including the definition of community.

Explain the process by which community focal points are selected.

Definition for Community Focal Points are identified as geographic areas in which the residents share a sense of identity with each other and their local government.

The Region VII Area Agency on Aging determined the rationale for selecting focal points by reviewing:

1. Which unit of government, such as city or county, provides the greater sense of community identification for local residents.
2. Travel patterns within the community for shopping, medical services, social activities and employment.
3. Location and hours of facilities that house recreational activities, social and government services.

The Region VII Area Agency on Aging reviewed the following factors in selecting community focal points:

1. Communities with the highest incidence of older persons with the greatest economic and social needs.
2. Availability or potential for development of an Information and Referral service component to provide linkage to other AAA-funded services within the community.
3. Location of facilities suitable for designation, days and hours of facility operation assuring at least a five-day schedule with regular advertised hours of operation that are convenient for older people.
4. Geographic boundaries of communities and natural neighborhoods.
5. Availability of confidential meeting space in the facility for other program personnel to conduct client interviews and provide related services.
6. Preference given to multi-purpose senior centers and congregate nutrition sites when utilized extensively by senior citizens.
7. Service delivery patterns and proximity within the community to nearby shopping, transportation, financial institutions and other community-based activity programs.
8. Facilities with affiliations with either city, county or township government, reflecting coordination of AAA and local governmental resources, and preference for maximum utilization of facilities operated in whole or in part by local elected officials.
9. Accessible facility layout and design to assure that the services housed in the facility are accessible to handicapped elders.
10. Analysis of staffing patterns, including the work stations for case coordination & support staff

Provide the following information for each focal point within the PSA. List all designated community focal points with name, address, telephone number, website, and contact person. This list should also include the services offered, geographic areas served and the approximate number of older persons in those areas. List your Community Focal Points in this format.

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

Name: Clare County Senior Services
Address: 225 W. Main Street; Harrison, MI 48625
Website: www.clareseniorservices.org
Telephone: (989) 539-8870
Contact Person: Lori Ware
Persons: 5976
Service Area: Clare County
Services: Congregate, HDM, CCS, Homemaking, In-Home Respite, Personal Care, Disease Prevention / Health Promotion, Caregiver Training, Senior Center Staffing

Name: Saginaw Co. Commission on Aging
Address: 2355 Schust Rd., Saginaw, MI 48603
Website: www.saginawcounty.com/Coa
Telephone: (989) 797-6880
Contact Person: Karen Courneya
Persons: 34599
Service Area: Saginaw County
Services: Congregate, HDM, CCS, Outreach, Transportation, Senior Center Staffing, Care Management, Senior Center Operations, Caregiver Training

Name: Council on Aging - Gladwin
Address: 215 S. Antler, Gladwin, MI 48624
Website:
Telephone: (989) 426-5450
Contact Person: Lauren Essenmacher
Persons: 5246
Service Area: Gladwin County
Services: Congregate, HDM, CCS, Homemaking, In-Home Respite, Personal Care, Caregiver Training, Senior Center Staffing

Name: Human Development Commission - Huron Office
Address: 150 Nugent Rd; Bad Axe, MI 48413
Website: www.hdc-caro.org
Telephone: (989) 269-9502
Contact Person: Jessica Kawecki
Persons: 8984
Service Area: Huron County
Services: Caregiver Training, CCS, Chore, Congregate, HDM, Homemaking, Personal Care, In Home Respite, Transportation, Outreach, Adult Day Care

Name: Human Development Commission
Address: 429 Montague Ave., Caro, MI 48723
Website: www.hdc-caro.org
Telephone: (989) 673-4121
Contact Person: Susan Aberg
Persons: 8881
Service Area: Tuscola County
Services: Caregiver Training, CCS, Chore, Congregate, HDM, Homemaking, Personal Care, In Home Respite, Transportation, Outreach, Adult Day Care

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS

osa

Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

Name: Isabella Senior Center
Address: 2200 S. Lincoln, Mt. Pleasant, MI 48858
Website: www.isabellacounty.org/dept/coa
Telephone: (989) 772-0748
Contact Person: Brenda Upton
Persons: 8335
Service Area: Isabella County
Services: Congregate, HDM, CCS, Homemaking, In-Home Respite, Personal Care, Caregiver Training

Name: Bay County Division on Aging
Address: 515 Center Ave., Bay City, MI 48708
Website: www.baycounty-mi.gov/Aging
Telephone: (989) 895-4100
Contact Person: Tammy Roehrs
Persons: 20031
Service Area: Bay County
Services: Congregate, HDM, CCS, Homemaking, In-Home Respite, Personal Care, Disease Prevention / Health Promotion, Caregiver Training

Name: Midland County Council on Aging
Address: 4700 Dublin Ave., Midland, MI 48642
Website: www.seniorservicesmidland.org
Telephone: (989) 633-3700
Contact Person: Alan Brown
Persons: 10670
Service Area: Midland County
Services: Congregate, HDM, CCS, Homemaking, In-Home Respite, Caregiver Training, Adult Day Care, Care Management, Transportation

Name: Gratiot County Commission on Aging
Address: 515 S. Pine River Street; Ithaca, MI 48847
Website: www.co.gratiot.mi.us/coa
Telephone: (989) 875-5246
Contact Person: Craig Zeese
Persons: 6983
Service Area: Gratiot County
Services: Caregiver Training, CCS, Chore, Personal Care, In Home Respite, Home Repair, Senior Center Staffing

Name: Human Development Commission - Sanilac Office
Address: 215 N. Elk Street; Sandusky, MI 48471
Website: www.hdc-caro.org
Telephone: (810) 648-4497
Contact Person: Teresa Kohn
Persons: 8951
Service Area: Sanilac County
Services: Caregiver Training, CCS, Chore, Congregate, HDM, Homemaking, Personal Care, In Home Respite, Transportation, Outreach, Adult Day Care

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

Other Grants and Initiatives

Use this section to identify any other grants or initiatives that your AAA is participating in with OSA and other partners. Grants or initiatives to be included in this section may include TCARE, SAVVY Caregiver, Creating Confident Caregivers (CCC), Chronic Disease Self-Management Programs (CDSMP) such as PATH and programs supporting persons with dementia, and MMAP.

Describe how these grants and other initiatives will improve the quality of life of older adults within the PSA. Further describe how these other grants and initiatives reinforce the Area Agency's planned program development efforts for FY 2014. For CCC initiatives, please provide the following information:

- Will you be providing CCC training during FY 2014?
- How many persons do you anticipate training?
- What fund sources will be used to support staff providing the training?
- The name of the persons who is the agency contact for CCC.

If you will be providing CCC training during FY 2014, it is expected that you will report to OSA the number of caregivers served on a quarterly basis to demonstrate sustainability.

For MMAP initiatives, please provide the following information:

- Specific goals related to MMAP activities.
- Volunteer management and recruitment challenges and successes.

1. Describe other grants and/or initiatives the area agency is participating in with OSA and other partners.

AAA Response:

In Fiscal Year 2014, and during the multi-year cycle, Region VII AAA and trainers around the region plan to offer the following evidence-based workshops: Matter of Balance, Chronic Pain Self-Management Program, Diabetes Self-Management Program, Personal Action Towards Health, and Creating Confident Caregivers.

Along with the Blue Water Center for Independent Living, Region VII AAA was awarded mini-grant funding for the purpose of developing the ADRC of the Thumb. These monies are funding training, outreach and marketing for the initiative.

2. Describe how these grants and other initiatives will improve the quality of life of older adults within the PSA.

AAA Response:

Evidence-based programs empower individuals to take control of their own set of life circumstances which may reduce the burden on the public entitlement systems including the Medicaid MI Choice Home and Community-Based Waiver, healthcare and formal and informal supports that older adults and people with disabilities often rely on.

Additionally, the Creating Confident Caregiver program reaches a niche group who may benefit from knowing what to expect when a family member has dementia.

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS

Osa

Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

This program rounds out a robust assortment of dementia education programs and support groups in our planning and service area, most offered by the Greater Michigan Chapter of the Alzheimer's Association-Central Michigan Region, and our respected Adult Day Care service providers.

3. Describe how these grants and other initiatives reinforce the area agency's planned program development efforts for FY 2013.

AAA Response:

Our evidence-based grants and work on ADRC initiatives further the mission of improving the health of older adults, reinforces our commitment to the plan goal of improving access to information for people seeking it, and supports awareness and prevention of elder abuse and financial exploitation.

4. Describe the area agency's Creating Confident Caregivers initiative for FY 2013.

AAA Response:

Seeing the value of this program as it relates to families caring for family members with dementia, Region VII AAA will continue offering the Creating Confident Caregivers (CCC) Program using Title III-D funding for our contracted CCC providers and intends to use allocated local dollars for agency internal staff in their assistance to the program.

- Will you be providing CCC training during FY 2014? YES
- How many persons do you anticipate training? 75
- What fund sources will be used to support staff providing the training? Title III-D for contracted providers and Local Dollars for internal AAA staff.
- The name of the person(s) who are the agency contacts for CCC.
Reporting functions: Stacey Dudewicz, Contract Manager
Workshop flyers, materials and program oversight: Annette Jeske, Program Development.

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS

osa

Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

5. Describe the Area Agency MMAP initiatives for FY 2014.

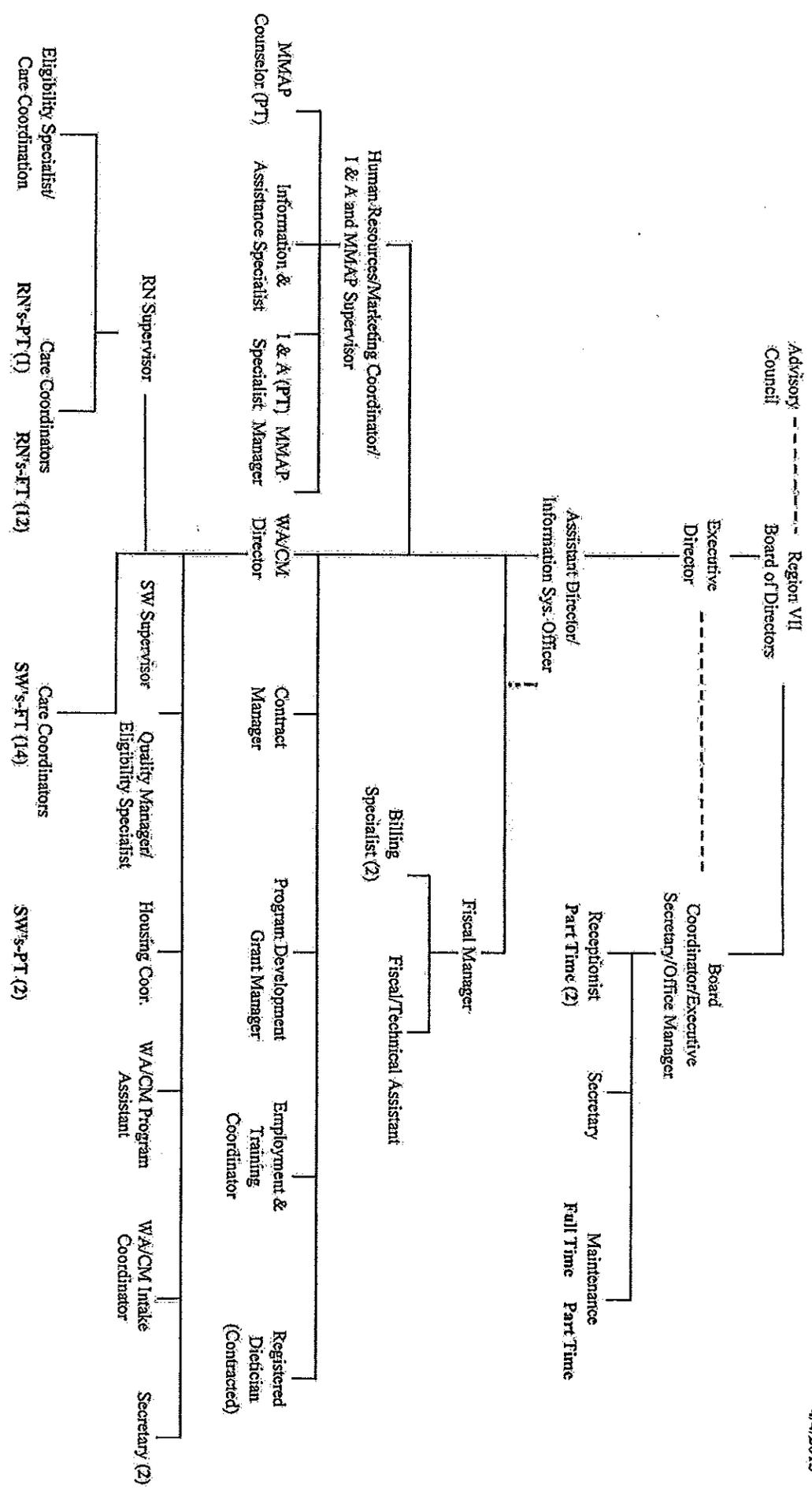
AAA Response:

With minimal staff and more than 70 volunteers throughout the ten-county planning and service area, Region VII AAA plans to meet the following targets in fiscal year 2014: Client Contacts - 10,465, Outreach - 10,968, and Counseling Hours - 7,333.

Volunteer Management Success – Use of the telepresence system supplied to the agency by the State has allowed us to host several small trainings for volunteers during the year instead of 1 large one. Smaller trainings offer more flexibility and allows the Regional Coordinator and Site Coordinators more time to work individually with the new counselors. It is much easier to make time for job shadowing and follow up with the new counselor on the reporting requirements when you are training 4-6 people at a time rather than when you have a group of 15-20. It is expected we will continue this method of training and updating volunteers during Fiscal Year 2014.

Recruitment of volunteers to provide MMAP services is very difficult. MMAP Central has provided a training about advertising but the funding is not there, and newspapers and radio ads can be very expensive. Alternative methods of recruitment will be explored during Fiscal Year 2014.

Reaching the target clients includes news articles in smaller community papers, information on the www.region7aaa.org website, inclusion in the Senior Advisory Group newsletter, and mention year-around that MMAP is available throughout the planning and service area. Promotion at health fairs and other events is also utilized.



Agency: Region VII Area Agency on Aging

Budget Period: 10/01/13 to 09/30/14

PSA: 7

Date: 07/01/13

Rev. No.: N/A

Page 1 of 3

SERVICES SUMMARY

FUND SOURCE	SUPPORTIVE SERVICES	NUTRITION SERVICES	TOTAL
1. Federal Title III-B Services	934,020		934,020
2. Fed. Title III-C1 (Congregate)		454,839	454,839
3. State Congregate Nutrition		18,309	18,309
4. Federal Title III-C2 (HDM)		747,251	747,251
5. State Home Delivered Meals		663,111	663,111
8. Fed. Title III-D (Prev. Health)	53,564		53,564
9. Federal Title III-E (NFCSP)	326,158		326,158
10. Federal Title III-A	11,272		11,272
10. Federal Title VII-EAP	13,172		13,172
11. State Access	57,760		57,760
12. State In-Home	190,319		190,319
13. State Alternative Care	225,144		225,144
14. State Care Management	431,825		431,825
16. St. ANS & St. NHO	130,595		130,595
17. Local Match			
a. Cash	82,633	174,939	257,622
b. In-kind	223,888	34,341	258,229
18. State Respite Care (Escheat)	95,836		95,836
19. Merit Award Trust Fund	298,215		298,215
20. TCM/Medicaid & CMP	60,748		60,748
21. NSIP		653,732	653,732
22. Program Income	478,632	1,038,899	1,517,581
TOTAL:	3,613,881	3,785,421	7,399,302

ADMINISTRATION

Revenues	Local Cash	Local In-Kind	Total
Federal Administration:	218,045	42,000	260,045
State Administration	48,267		48,267
MATF Administration	26,839		26,839
Other	40,100		40,100
Total:	393,251	42,000	435,251

Expenditures	FTEs	Total
1. Salaries/Wages	496	245,010
2. Fringe Benefits		39,560
3. Office Operations		107,133
Total:		441,701

Cash Match Detail	Amount	In-Kind Match Detail	Amount
Source		Source	
Local Dues	42,000	In-Kind Space Fed Adm	2,450
		In-Kind Space Care Mgmt	4,000
Total:	42,000	Total:	6,450

I certify that I am authorized to sign on behalf of the Area Agency on Aging. This budget represents necessary costs for implementation of the Area Plan. Adequate documentation and records will be maintained to support required program expenditures.

Signature

Title

Date

SERVICE CATEGORY	Title III-B	Title III-D	Title III-E	Title VII	State Access	State In-Home	St. Alt. Care	State Care Mgmt	ST ANS (Fiscal)	ST Respite (Fiscal)	Merit Award Trust Fund	CHAMP	Program Income	Cash Match	In-Kind Match	TOTAL
1. Access																
a. Care Management					15,000			431,825	10,000			44,100	1,100			592
b. Case Coord/Supp	255,955		50,000										81,988	16,452	17,589	420
c. Disaster Advocacy									12,000							66
d. Information & Assis	112,603				42,760								2,252	4,947	7,885	127
e. Outreach													10,482	4,358		54
f. Transportation																
2. In-Home																
a. Chore	13,106												6,555	772	686	21
b. Home Care Assis																
c. Home Injury Contr																
d. Homemaking	102,258					95,760	112,608		27,536				121,987	22,251	15,215	495
e. Home Health Aide																
f. Medication Mgt													77,567	16,598	15,322	396
g. Personal Care	52,085					95,760	112,608		27,536				49,221	8,340	9,549	227
h. Assistive Device/Tech																
1. Respite Care	42,950								6,000	95,635	13,756		697		6,222	82
j. Friendly Reassurance																
3. Legal Assistance	56,000															
4. Community Services																
a. Adult Day Care											257,591		99,121	2,897	26,726	385
b. Dementia ADC																
c. Disease Prevent	15,214		53,564										7,900		7,842	84
d. Health Screening																
e. Assist to Deaf																
f. Home Repair	33,595												6,464		3,726	43
g. LTC Ombudsman	14,922			11,272									302	778	9,263	92
h. Sr. Ctr Operations	7,000												115	2,933	931	7
i. Sr Ctr Staffing	56,319												729			39
j. Vision Services																
k. Elder Abuse Prevent				13,172									98		1,464	14
l. Counseling																
m. Spec Respite Care																
n. Caregiver Support			65,231												7,248	72
o. Kinship Support			26,307												2,923	29
q. Caregiver E.S.T			184,620										12,924	2,257	18,257	218
5. Program Develop	154,476														17,464	171
6. Region Specific																
C/PADRC Services																
MAIF administration															26,639	26
SUPPRT SERV TOTAL	934,020	53,564	326,158	24,444	57,750	190,319	225,144	431,825	130,595	95,635	288,215	50,748	478,662	82,683	223,883	3,613

FY 2014 AREA PLAN GRANT BUDGET - TITLE III-C NUTRITION SERVICES DETAIL

SERVICE CATEGORY	Title III C-1	Title III C-2	State Congregate	State HDW	NSIP	Program Income	Cash Match	In-Kind Match	TOTAL
Nutrition Services									
1. Congregate Meals	438,899		18,309	663,111	171,749	333,718	38,604	12,191	1,013,410
2. Home Delivered Meals		747,251				481,983	136,335	20,372	2,754,233
3. Nutrition Counseling									
4. Nutrition Education									
5. AAA RD/Nutritionist*	16,000							1,778	17,778
Nutrition Services Total	454,899	747,251	18,309	663,111	653,732	1,038,899	174,939	34,341	3,786,421

*Registered Dietitian, Nutritionist or individual with comparable certification, as approved by OSA.

FY 2014 AREA PLAN GRANT BUDGET - TITLE VII LTC OMBUDSMAN DETAIL

SERVICE CATEGORY	Title III-B	Title VII-A	Title VII-EAP	State NHO	CMP Fund	Program Income	Cash Match	In-Kind Match	TOTAL
LTC Ombudsman Services									
1. LTC Ombudsman	14,922	14,272		40,524	16,648	302	-	9,263	92,931
2. Elder Abuse Prevention	-		13,172			98	-	1,464	14,734
3. Region Specific									
LTC Ombudsman Ser. Total	14,922	14,272	13,172	40,524	16,648	400	-	10,727	107,665

FY 2014 AREA PLAN GRANT BUDGET - RESPITE SERVICE DETAIL

SERVICES PROVIDED AS A FORM OF RESPITE CARE	Title III-B	Title III-E	State Alt Care	State Escheats	State In-Home	Ment Award Trust Fund	Program Income	Cash/In-Kind Match	TOTAL
1. Chore									
2. Homemaking									
3. Home Care Assistance									
4. Home Health Aide									
5. Meal Preparation/HDM									
6. Personal Care									
Respite Service Total	-	-	-	-	-	-	-	-	-

FY 2014 AREA PLAN GRANT BUDGET-TITLE E-KINSHIP SERVICES DETAIL

SERVICE CATEGORY	Title III-B	Title III-E	Program Income	Cash Match	In-Kind Match	TOTAL
Kinship Ser. Amounts Only						
1. Caregiver Sup. Services						
2. Kinship Support Services		26,307			2,923	29,230
3. Caregiver E.S.T						
4.						
Kinship Services Total	-	26,307	-	-	2,923	29,230

Planned Services Summary Page for FY 2014 PSA: 7

Service	Budgeted Funds	Percent of the Total	Method of Provision		
			Purchased	Contract	Direct
ACCESS SERVICES					
Care Management	\$ 552,783	7%		\$337,072	\$215,711
Case Coordination & Support	\$ 420,994	6%		\$420,994	
Disaster Advocacy & Outreach Program	\$ -	0%			
Information & Assistance	\$ 66,400	1%			\$66,400
Outreach	\$ 127,367	2%		\$127,367	
Transportation	\$ 54,058	1%		\$54,058	
IN-HOME SERVICES					
Chore	\$ 21,121	0%		\$21,121	
Home Care Assistance	\$ -	0%			
Home Injury Control	\$ -	0%			
Homemaking	\$ 496,755	7%	\$122,906	\$373,849	
Home Delivered Meals	\$ 2,754,233	37%		#####	
Home Health Aide	\$ -	0%			
Medication Management	\$ -	0%			
Personal Care	\$ 396,772	5%	\$61,560	\$335,212	
Personal Emergency Response System	\$ -	0%			
Respite Care	\$ 227,681	3%	\$67,194	\$160,487	
Friendly Reassurance	\$ -	0%			
COMMUNITY SERVICES					
Adult Day Services	\$ 385,333	5%	\$10,856	\$374,477	
Dementia Adult Day Care	\$ -	0%			
Congregate Meals	\$ 1,013,410	14%		#####	
Nutrition Counseling	\$ -	0%			
Nutrition Education	\$ -	0%			
Disease Prevention/Health Promotion	\$ 84,207	1%		\$84,207	
Health Screening	\$ -	0%			
Assistance to the Hearing Impaired & Deaf	\$ -	0%			
Home Repair	\$ 43,725	1%		\$43,725	
Legal Assistance	\$ 62,909	1%		\$62,909	
Long Term Care Ombudsman/Advocacy	\$ 92,931	1%		\$92,931	
Senior Center Operations	\$ 7,893	0%		\$7,893	
Senior Center Staffing	\$ 39,972	1%		\$39,972	
Vision Services	\$ -	0%			
Programs for Prevention of Elder Abuse	\$ 14,734	0%		\$14,734	
Counseling Services	\$ -	0%			
Specialized Respite Care	\$ -	0%			
Caregiver Supplemental Services	\$ 72,479	1%	\$72,479		
Kinship Support Services	\$ 29,230	0%	\$29,230		
Caregiver Education, Support, & Training	\$ 218,058	3%		\$218,058	
AAA RD/Nutritionist	\$ 17,778	0%			\$17,778
PROGRAM DEVELOPMENT	\$ 171,640	2%			\$171,640
REGION-SPECIFIC					
a. Emergency Services	\$ -	0%			
b. CLP/ADRC Services	\$ -	0%			
MATF ADMINISTRATION	\$ 26,839	0%			\$26,839
TOTAL PERCENT		100%	5%	88%	7%
TOTAL FUNDING	\$ 7,399,302		\$364,225	\$6,536,709	\$498,368

FY 2014 State Escheats/Caregiver Related Services Budget Narrative

Agency: Region VII Area Agency on Aging

PSA: 7

Budget Revision No. N/A

Please describe the planned use and allocation of State Escheats Respite Program Funds. Include all related caregiver service funding allocations in this FY Area Plan Grant Budget.

Please enter the narrative in the box below.

Region VII allocated the entire amount to Adult Day Care and In-Home Respite Care providers for contracted services. We gave the contracted service providers flexibility in using this money for marketing the programs to individuals and to provide additional units of service.

FY 2014 BUDGET REVIEW SPREADSHEET

Agency:	Region VII Area Agency on Aging			Fiscal Year:	FY 2014
Date of SGA:	SGA No.	Date Reviewed by OSA:			
Date of Budget:	Revision No.	Initials of Field Rep Approving:			
SGA CATEGORY	SGA AWARD	C/O AMOUNT	TOTAL	AAA COMMENTS:	
Title III Administration	\$ 278,045		\$ 278,045		
State Administration	\$ 48,267		\$ 48,267		
Title III-B Services	\$ 772,381		\$ 772,381		
Title III-C-1 Services	\$ 902,136		\$ 902,136		
Title III-C-2 Services	\$ 461,593		\$ 461,593		
Federal Title III-D (Prev. Health)	\$ 53,564		\$ 53,564		
Title III-E Services (NFCSP)	\$ 326,158		\$ 326,158		
Title VIII/A Services (LTC Ombuds)	\$ 11,272		\$ 11,272		
Title VI/EAP Services	\$ 13,172		\$ 13,172		
St. Access	\$ 57,760		\$ 57,760		
St. In Home	\$ 190,319		\$ 190,319		
St. Congregate Meals	\$ 18,309		\$ 18,309		
St. Home Delivered Meals	\$ 663,111		\$ 663,111		
St. Alternative Care	\$ 225,144		\$ 225,144		
St. Aging Network Sv. (St. ANS)	\$ 90,071		\$ 90,071		
St. Respite Care (Escheats)	\$ 95,836		\$ 95,836		
Merit Award Trust Fund	\$ 298,215		\$ 298,215		
St. Nursing Home Ombuds	\$ 40,524		\$ 40,524		
CMP Fund-LTC Ombudsman	\$ 16,648		\$ 16,648		
St. Care Mgt.	\$ 431,825		\$ 431,825		
NSIP	\$ 653,732		\$ 653,732		
			\$ -		
			\$ -		
SGA TOTALS:	\$ 5,648,082	\$ -	\$ 5,648,082		
Administrative Match Requirements					
ADMINISTRATION	BUDGET	SGA	DIFFERENCE		
Federal Administration	\$ 278,045	\$ 278,045	\$ -	Minimum federal administration match amount	\$92,681
State Administration	\$ 48,267	\$ 48,267	\$ -	Administration matched expended (State Adm. + Local Match)	\$96,717
				Is the federal administration matched at a minimum 25%?	Yes
				Does federal administration budget equal SGA?	Yes
Sub-Total:	\$ 326,312	\$ 326,312	\$ -	Does state administration budget equal SGA?	Yes
Merit Award Trust Administration	\$ 26,839			Merit Award Trust Administration Funds must be expended at or below 9% of	
Local Administrative Match				Total Merit Award Admin. Funds budgeted:	9.0%
Local Cash Match	\$ 42,000			Is Merit Award Trust Fund Admin. budgeted at 9% or less?	Yes
Local In-Kind Match	\$ 6,450				
Sub-Total:	\$ 48,450				
Total Administration:	\$ 401,601				
Title III-E Kinship Services Program Requirements					
SERVICES:	BUDGET	SGA	% BUDGETED		
Federal Title III-B Services	\$ 934,020	\$ 772,381	120.93%	Are kinship services budgeted at > 5% of the AAA's Title III-E funding?	Yes
Fed. Title III C-1 (Congregate)	\$ 454,839	\$ 902,136	50.42%	Are kinship services budgeted at < 10% of the AAA's Title III-E funding?	Yes
State Congregate Nutrition	\$ 18,309	\$ 18,309	100.00%	[note: see TL #369 TL#2007-141]	
Federal C-2 (HDM)	\$ 747,251	\$ 461,593	161.89%	Title III-B Long Term Care Ombudsman Maintenance of Effort Requirements:	
State Home Delivered Meals	\$ 663,111	\$ 663,111	100.00%	Enter amount required from Transmittal Letter #428.	\$5,465
Federal Title III-D (Prev. Health)	\$ 53,564	\$ 53,564	100.00%	Budgeted amount Title III-B for LTC Ombudsman.	\$14,922
Federal Title III-E (NFCSP)	\$ 326,158	\$ 326,158	100.00%	Is required maintenance of effort met?	Yes
Title VIII/A Services (LTC Ombuds)	\$ 11,272	\$ 11,272	100.00%		
Title VI/EAP Services	\$ 13,172	\$ 13,172	100.00%		
St. Access	\$ 57,760	\$ 57,760	100.00%	Service Match Requirements	
St. In Home	\$ 190,319	\$ 190,319	100.00%	Minimum service match amount required	\$473,038
St. Alternative Care	\$ 225,144	\$ 225,144	100.00%	Service matched budgeted: (Local Cash + In-Kind)	\$515,851
St. Care Mgt.	\$ 431,825	\$ 431,825	100.00%	Is the service allotment matched at a minimum 10%?	Yes
St. LTC Ombudsman	\$ 40,524	\$ 40,524	100.00%		
St ANS	\$ 90,071	\$ 90,071	100.00%	Miscellaneous Budget Requirements / Constraints:	
Sub-Total:	\$ 4,257,339	\$ 4,257,339	100.00%	Amounts budgeted for OAA / OSA Priority Services:	
Local Service Match				Access:	\$407,186
Local Cash Match	\$ 257,622			In-Home:	\$210,371
Local In-Kind Match	\$ 258,229			Legal:	\$56,000
				Total Budgeted for Priority Services:	\$673,557
Sub-Total:	\$ 515,851			Are Access Services budgeted at minimum 10% of Original Title III-B	Yes
NSIP	\$ 653,732	\$ 653,732	100.00%	Are In Home Services budgeted at minimum 10% of Original Title III-B	Yes
St. Respite Care (Escheats)	\$ 95,836	\$ 95,836	100.00%	Are Legal Services budgeted at minimum 6.5% of Original Title III-B	Yes
Merit Award Trust Fund	\$ 271,376	\$ 271,376	100.00%	(Actual % of Legal)	7.25%
CMP Fund-LTC Ombudsman	\$ 16,648	\$ 16,648	100.00%	Original Title III-B award w/o carryover or Transfers in current SGA	\$772,381
TOM-Medicaid / CM	\$ 44,100			Amount budgeted for Program Development:	\$154,476
Program Income	\$ 1,517,581			% of Title III-B Program Development (must be 20% or less):	19.0%
				Is Program Development budgeted at 20% or less?	Yes
				Title III-D allotment with carryover:	\$53,564
Total Services:	\$ 7,372,463			Amount budgeted for EBDP Activities, per TL#2012-244:	\$53,564
Grand Total: Ser.+ Admin.	\$ 7,774,084			Is 100% of Title III-D budgeted on APPROVED EBDP?	Yes

PRIORITY SERVICE SECTION

Access Services	III-B Budget Amount
a. Care Management	\$0
b. Case Coord/supp	\$265,365
c. Disaster Advocacy	\$0
d. Information & Assis	\$0
e. Outreach	\$112,603
f. Transportation	\$39,218
Access Total:	\$407,188

(AAA Regional Access Service)
(AAA Regional Access Service)

In Home Services	III-B Budget Amount
a. Chore	\$13,108
b. Home Care Assis	\$0
c. Home Injury Cntrl	\$0
d. Homemaking	\$102,258
e. Home Health Aide	\$0
f. Medication Mgt	\$0
g. Personal Care	\$52,055
h. Assistive Device&Tech	\$0
i. Respite Care	\$42,950
j. Friendly Reassure	\$0
In Home Services Total:	\$210,371

(AAA Regional In-Home Service)
(AAA Regional In-Home Service)

Kinship Services	III-E Budget Amount
1. Caregiver Support - Kinship Amount Only	\$0
2. Kinship Support	\$26,307
3. Caregiver E.S.T - Kinship Amount Only	\$0
4.	\$0
Kinship Services Total:	\$26,307

(Other Title III-E Kinship Service)
(Other Title III-E Kinship Service)

Title III-B Transfers Reflected in SGA	Title III-B Award
Title III-B award w/o carryover in SGA	\$772,381
a. Amt. Transferred into Title III-B	
b. Amt. Transferred out of Title III-B	
Original Title III-B Award Total:	\$772,381

(Use ONLY if SGA Reflects Transfers)

(Always Enter Positive Number)
(Always Enter Positive Number)

NOTE: Original Title III Part B award for the current FY means total award from AoA without carryover or transfers.

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS

osa

Office of Services to the Aging

2014-2016

Region VII Area Agency On Aging

FY: 2014

Appendices

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

APPENDIX A

Board of Directors Membership

	Asian/Pacific Islander	African American	Native American/Alaskan	Hispanic Origin	Persons with Disabilities	Female	Total Membership
Membership Demographics	0	0	0	0	0	3	12
Aged 60 and Over	0	0	0	0	0	3	12

Name of Board Member	Geographic Area	Affiliation	Elected Official	Appointed	Community Representative
Leonard Ballosh	Saginaw County			Yes	
Patrick Beson	Bay County			Yes	
Dennis Browning	City of Saginaw	Saginaw City Council Member		Yes	
Yvonne Corbat	Midland County			Yes	
Lynn Grim	Clare County	Clare County Commissioner		Yes	
Kenneth Hess	Tuscola County			Yes	
Donnie Hunt	Sanilac County	Sanilac County Commissioner		Yes	
Thompson Moffitt	Isabella County			Yes	
Adolph Presidio	Gladwin County			Yes	
William Walters	All Ten Counties Advisory Council Representative				Yes
Hank Weitenberner	Huron County			Yes	
Karen Wittle	Gratiot County			Yes	

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

APPENDIX B Advisory Board Membership

	Asian/ Pacific Islander	African American	Native American/ Alaskan	Hispanic Origin	Persons with Disabilities	Female	Total Membership
Membership Demographics	0	0	1	1	1	4	12
Aged 60 and Over	0	0	1	1	1	2	10

Name of Board Member	Geographic Area	Affiliation
Sam Bagnieski	Gladwin County	
Vicente Castellanos	All Ten Counties - Minority Representative	
Diane Conroy-Kellogg	Gratiot County	
Jacqueline Curtis	Isabella County	
Mary Donnelly	All Ten Counties - Health Care Representative	
Katie Greenfelder	Saginaw County	
Melvin McNally	Bay County	
Larry Schmidt	Huron County	
Marc Snyder	Midland County	
Mike Tobin	Clare County	
William Walters	Sanilac County All Ten Counties - Labor Representative	
Vacant	Tuscola County	

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

APPENDIX D

Agreement for Receipt of Supplemental Cash-In-Lieu of Commodity Payments for the Nutrition Program for the Elderly

The above identified agency, (hereinafter referred to as the GRANTEE), under contract with the Michigan Office of Services to the Aging (OSA), affirms that its contractor(s) have secured local funding for additional meals for senior citizens which is not included in the current fiscal year (see above) application and contract as approved by the GRANTEE.

Estimated number of meals these funds will be used to produce is:

74,289

These meals are administered by the contractor(s) as part of the Nutrition Program for the Elderly, and the meals served are in compliance with all State and Federal requirements applicable to Title III, Part C of the Older Americans Act of 1965, as amended.

Therefore, the GRANTEE agrees to report monthly on a separate OSA Financial Status Report the number of meals served utilizing the local funds, and in consideration of these meals will receive separate reimbursement at the authorized per meal level cash-in-lieu of United States Department of Agriculture commodities, to the extent that these funds are available to OSA.

The GRANTEE also affirms that the cash-in-lieu reimbursement will be used exclusively to purchase domestic agricultural products, and will provide separate accounting for receipt of these funds.

ANNUAL & MULTI YEAR IMPLEMENTATION PLANS



2014-2016

Region VII Area Agency On Aging

FY: 2014

APPENDIX F Request to Transfer Funds

1	The Area Agency on Aging requests approval to transfer funds from Title III-B Supportive Services to Title III-C Nutrition Services. The Agency assures that this action will not result in a reduction in support for in-home services and senior center staffing. Rationale for this request is below.	Amount of Transfer 0.00
2	The Area Agency on Aging requests approval to transfer funds from Title III-C1 Congregate Nutrition Services to Title III-B Supportive Services for in-home services. The rationale as to why congregate participation cannot be increased is described below.	Amount of Transfer 161,639.00
The additional funds are required as the 60 and over population increases there is an additional need for home delivered meals. The request for services is expected to continue since the risk for frailty and functionality declines with advanced age.		
3	The Area Agency on Aging requests approval to transfer funds from Title III-C1 Congregate Nutrition to Title III-B Supportive Services for participant transportation to and from meal sites to possibly increase participation in the Congregate Nutrition Program. Rationale for this request is below.	Amount of Transfer 0.00

